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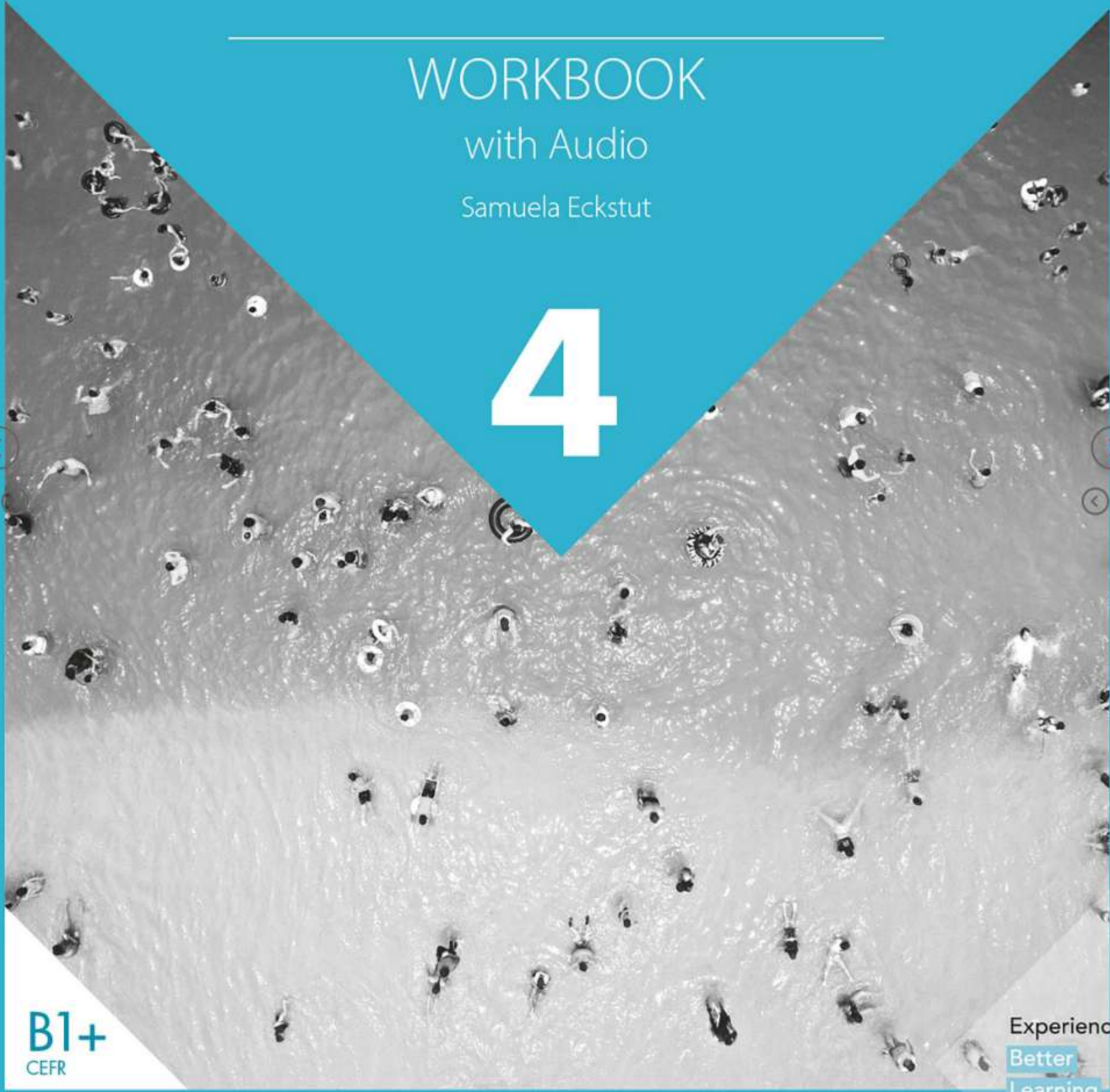
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Samuela Eckstut

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1 VOCABULARY: Describing accomplishments

A Circle the words to complete the phrase. One phrase has two correct answers.

- 1 break a fear / a record
- 2 face a fear / a medal
- 3 get a business / a lot of likes
- 4 have a good joke / a sense of humor
- 5 rise to a challenge / a goal for myself
- 6 run a business / a marathon
- 7 set a goal for myself / pride in something
- 8 take a medal for something / pride in something
- 9 tell a goal for myself / a good joke
- 10 win a medal / a record
- 11 work with my hands / a business



B Complete the sentences with phrases from exercise 1A.

- 1 When you run a business, you organize or control a business.
- 2 When you _____, you say something to make people laugh.
- 3 When you _____, you create something for your job.
- 4 When you _____, you get a prize in a competition.
- 5 When you post something online that many people think is good, you _____.
- 6 When you _____, you feel good about something you have done.
- 7 When you _____, you deal with something you are afraid of.
- 8 When you _____, you deal with a difficult job or opportunity successfully.
- 9 When you _____, you are involved in a really long race.
- 10 When you _____, you do something faster or better than anyone else.
- 11 When you _____, you decide something you want to do in the future.
- 12 When you _____, you are able to understand funny things and to be funny yourself.

C Imagine you are in these situations. What might you say? Use the phrases from exercise 1A to write a sentence for each.

- 1 at a party: Miranda, tell us a good joke.
- 2 at a job interview: _____
- 3 at a sporting event: _____

2 GRAMMAR: Tense review (simple and continuous)

A Some of the underlined verbs are not correct. Fix the mistakes.

- 1 I ~~was going~~^{went} to a party last night. It was fun.
- 2 What do you do right now? Are you busy?
- 3 Jorge has gotten a job, but Rosa has looked for six months and is still looking.
- 4 Have you heard the news? Tony and Ana have been getting married.
- 5 I talked to Julia when you called. She was telling me a funny story.

B Complete the paragraph with the correct form of the verbs in the box. Some verbs will be used more than once.

be get (not) see take talk wait walk

There ¹ _____ *have been* _____ strange events in my neighborhood recently. I ² _____ down the street a couple of days ago when I ³ _____ a cow. Yes, that's right, a cow! You ⁴ _____ often _____ cows in the middle of a city. In fact, I ⁵ _____ never _____ one. But last Monday at 4:15 in the afternoon, there ⁶ _____ a cow in the middle of the road. Drivers ⁷ _____ out of their cars. A lot of people ⁸ _____ pictures. People in the neighborhood ⁹ _____ to each other about the cow ever since. We ¹⁰ _____ to see what the next strange event will be.



C Write true sentences about you. Replace X with a word or phrase to complete each sentence.

- 1 In my entire life, I / never / see / X
In my entire life, I've never seen a cow on a street.
- 2 I / walk / down the street the other day when / X
- 3 You / often / (not) see / X / in my neighborhood
- 4 Once / I / X / but / I / never / X / it again
- 5 I / X / right now because I / X
- 6 I / try to / X / for a long time / but / I / still / X

1 VOCABULARY: Describing key qualities

A Check (✓) the correct underlined words. Correct the incorrect words.

- 1 He is a very ^{responsible} ~~responsibility~~ person.
- 2 She has the right qualifications for the job.
- 3 He has a lot of curious.
- 4 I hope to be very success in the future.
- 5 I like their independence.
- 6 You're not very ambitious, are you?
- 7 I'm very experience.
- 8 It's important to treat people polite.
- 9 This job requires a lot of creativity.
- 10 She doesn't have much enthusiastic.
- 11 Thank you for your truthfulness.
- 12 Are you confident when you speak English?

2 GRAMMAR: Stative and dynamic verbs

A Write *S* (stative verb) or *D* (dynamic verb).

- 1 Are you being truthful? D
- 2 We usually interview five people for every job.
- 3 I take a photography class on Tuesday evenings.
- 4 The report is very interesting.
- 5 Do you know Lily?
- 6 Why do they hate their job?
- 7 I need some help.
- 8 I'm thinking of changing jobs.



B Complete each pair of sentences with the stative and dynamic use of the verb in parentheses ().

- 1 (see) a Tom is seeing the doctor. He'll be home soon.
b I see two people outside.
- 2 (have) a Melina _____ experience.
b The doctor's in the cafeteria. She _____ lunch.
- 3 (think) a We _____ about moving to a bigger place.
b What _____ you _____ of the class?
- 4 (smell) a He _____ the fish. Maybe there's something wrong with it.
b Everything _____ delicious. Let's eat!
- 5 (weigh) a The suitcase _____ 22 kilos.
b I don't know the price yet. The man _____ the meat now.



3 GRAMMAR AND VOCABULARY

A Complete the job reference for Alex Martinez. Use the correct form of the verbs in parentheses (). What qualities from exercise 1A does he have? Circle them.

I ¹ know (know) Alex well. I ² _____ (know) him for ten years. He ³ _____ (work) at the company for six. He is a responsible person and ⁴ _____ (take) his job very seriously. He is definitely qualified for the job. He ⁵ _____ (have) two degrees and many years of experience. He's ambitious and clearly ⁶ _____ (want) to be successful. He ⁷ _____ (set) goals for himself and then ⁸ _____ (do) the work to achieve them. He is curious and loves to learn new things. He ⁹ _____ (talk) to a lot of people who are different from him and ¹⁰ _____ (try) to learn from them. In fact, right now he ¹¹ _____ (take) two classes at the local community college in different subjects. I'm not surprised that Alex ¹² _____ (look) for a job with more responsibilities. His confidence is just another one of his excellent qualities. We will be sorry to lose him.

B Use the word prompts to write part of a job reference for someone you know. Replace X with a word or phrase to complete each sentence.

1 She/He / work / at this job / X years

She has worked at this job for three years.

2 She/He / X / worker

3 Right now / she/he / X

4 Her/His / X / one of her/his excellent qualities

1 FUNCTIONAL LANGUAGE: Making and responding to introductions

A Complete the sentences. Match 1–7 in column A with a–g in column B.

A

- 1 Do you ... c
 2 I don't think ... _____
 3 You're new ... _____
 4 Do you two know ... _____
 5 Have you ... _____
 6 Let me introduce you ... _____
 7 Is this your ... _____

B

- a here, right?
 b met my assistant?
 c know anyone here?
 d first day?
 e to a couple of people.
 f we've met before.
 g each other?

B Put the conversation in the correct order.

- Jack Yes, I just started this morning. _____
 Jack It's nice to meet you, Sofia. _____
 Sofia Hello. I don't think we've met before. 1
 Sofia My name is Sofia. _____
 Sofia It's nice to meet you, too. Is this your first day? _____
 Jack No, we haven't met yet. I'm Jack. _____

2 REAL-WORLD STRATEGY: Responding to an introduction

A Complete the conversations. Use the words in the box.

go going haven't hi I'm love met see sure went

- 1 Dan Have you met Sandra?
 Luis I'm not sure , but _____, I'm Luis.
- 2 Dan Do you know Sandra?
 Chris Yes, we _____ way back. We _____ to school together. How's it _____, Sandra?
- 3 Dan Have you met Sandra?
 Marta No, I _____, but I'd _____ to. Hi, Sandra. _____ Marta.
- 4 Dan Do you two know each other?
 Ruta Yes, we _____ this morning! Nice to _____ you again, Sandra.

3 FUNCTIONAL LANGUAGE AND REAL-WORLD STRATEGY

A Complete the conversation. Use the language you practiced in exercises 1A and 2A.

1 **Armando** Hi. I don't think we've met before.
 You're new _____ here, right?
Clara _____ yesterday
Armando I'm Armando.
Clara Nice _____ . I'm Clara.
Armando Nice to meet you, too, Clara. Let me
 _____. Tom, this is Clara.
Tom Hey Clara! _____ ?
Armando _____ each other?
Clara Yeah, _____ yesterday.

2 **Sara** Is this your _____ ?
 I'm Sara.
Rick Hi Sara. It's _____ .
 I'm Rick.
Sara Do you _____ ?
Rick No, not yet.
Sara _____
 to a couple of people. Zack, this is Rick.
Zack _____ , Rick.
Rick _____ , too.



B Choose one of the following situations. Write a conversation introducing the people. Use the language you practiced in exercises 1 A and 2A.

Situation 1: Marcel has just moved into your neighborhood. Introduce yourself.

Situation 2: Francesca is new to your class. Introduce her to some of your classmates.

A _____

B _____

A _____

B _____

1 READING

A Read the blog post. Then check (✓) the best title.

- 1 Preparing for an interview?
- 2 Getting the job you want!
- 3 Dress for success!

The screenshot shows a browser window with a blog post. The browser's address bar and navigation buttons are visible. The blog post has a title bar with 'Blog', 'Share', and 'Comment' options. The text of the post discusses the importance of appearance in a job interview, mentioning that while research and questions are important, the way you look is also crucial. It provides advice on what to wear, such as suits and ties for men and dresses for women, and emphasizes that the clothing should be clean and ironed. It also mentions avoiding perfume or cologne and too much makeup or jewelry. The post concludes with a reminder that a good appearance can significantly impact the outcome of the interview.

B **READ FOR GIST** Complete the statements. Use the phrases in the box.

goes to a lot of job interviews has interviewed people buy clothes
is going to go to a job interview get a job interview people

- 1 The person who wrote the article is someone who _____.
- 2 The person who reads the article is someone who _____.
- 3 The purpose of the article is to help someone _____.

2 LISTENING

A 1.01 Listen to the conversation. Answer the questions.

- 1 When is the man's interview? _____
- 2 Where has he applied for a job? _____
- 3 What should he wear? _____
- 4 What's the problem? _____

3 WRITING

- A Read the comments in response to the blog post in exercise 1A. Underline the sentence that shows agreement. Circle the sentence that shows disagreement. Put a box around the sentences that show appreciation.

Comments
🔍 🏠

1 Thanks for the tips. They're really useful, especially since I'm a recent graduate and I'm looking for a job. I'll pay attention to what to wear when I have my interviews.

2 I'm sorry, but I don't think you're right about not wearing cologne. I sweat when I wear a suit, so I think cologne helps.

3 I enjoyed your post. I completely agree that people should dress appropriately for the job. A suit is not always necessary, but you must look good.

- B Write two comments in response to the blog post in exercise 1A. In one comment, show appreciation and agree. In the second comment, disagree. Which comment reflects your true opinion?

CHECK AND REVIEW

Read the statements. Can you do these things?

UNIT 1	Mark the boxes. <input checked="" type="checkbox"/> I can do it. <input type="checkbox"/> I am not sure.	If you are not sure, go back to these pages in the Student's Book.
I can ...		
VOCABULARY	<input type="checkbox"/> use expressions to talk about personal achievements.	page 2
	<input type="checkbox"/> use nouns and adjectives to talk about key qualities employers look for.	page 4
GRAMMAR	<input type="checkbox"/> use a variety of simple and continuous verb forms.	page 3
	<input type="checkbox"/> use dynamic and stative verbs to talk about actions, habits, and states.	page 5
FUNCTIONAL LANGUAGE	<input type="checkbox"/> make introductions.	page 6
	<input type="checkbox"/> respond to an introduction.	page 7
SKILLS	<input type="checkbox"/> write a comment in response to a blog post.	page 9
	<input type="checkbox"/> agree, disagree, and show appreciation.	page 9

2.1

MENU WITH A MISSION

1 VOCABULARY: Describing trends

A Cross out the phrase that is different in meaning.

- | | | |
|-------------------------|---------------------|------------------------------|
| 1 be a fad | be all the rage | be on the way out |
| 2 be dated | be fashionable | be old-fashioned |
| 3 come back in style | go out of fashion | lose popularity |
| 4 be trendy | lose interest | gain popularity |
| 5 be the next big thing | gain interest | go out of style |
| 6 be on the way out | be the latest thing | be the next big thing |

B Answer the questions about trends.

1 What is something you think is a fad?

In my opinion, long beards are a fad. I don't think they'll be popular next year.

2 What is a type of clothing you think is dated?

3 What is a type of music that is gaining popularity?

4 What is a type of music that is going out of style?

5 What type of diets are trendy right now?

6 What do you think will be the next big thing in fashion?

7 What is something that is all the rage right now?

8 What is something you think is old-fashioned?



2 GRAMMAR: Real conditionals

A Put the words in the correct order to make sentences.

- 1 the server / to waste / want / for a doggy bag / ask / don't / you / the food / if
If you don't want to waste the food, ask the server for a doggy bag. OR Ask the server for a doggy bag if you don't want to waste the food.
- 2 people won't / just a fad / for very long / if / do / it's / it

- 3 the chocolate pizza / like / if / have / you / to try / different kinds of food / you

- 4 to waste food / if / get worse / the problem / continue / will / we

- 5 on social media / everyone / something / trending / pays attention / if / is

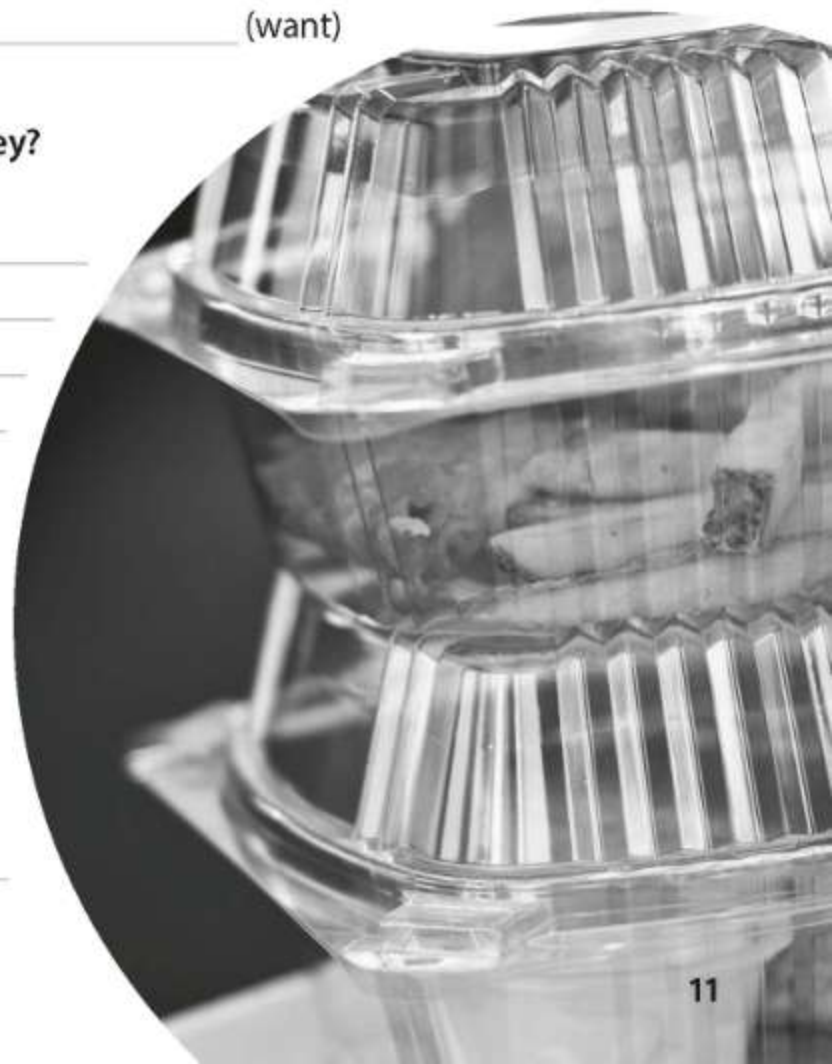
- 6 expensive / a restaurant / if / it / gourmet food / usually / is / serves

B Complete the sentences. Use the words in parentheses ().

- 1 Fish is (be) good for you if it isn't (not / be) fried.
- 2 If we _____ (not / put) the meat in the fridge soon, it _____ (go) bad.
- 3 If you _____ (be) allergic to nuts, _____ (not / eat) the cake. It has nuts.
- 4 _____ (not / drink) coffee at night if you _____ (have) trouble falling asleep.
- 5 If you _____ (make) dinner tomorrow, I _____ (cook) it tonight.
- 6 _____ (not / go) to Heaven Gourmet if you _____ (want) a cheap meal. It's an expensive place.

C How can people waste less food, eat better, and save money? Write your ideas. Use *if*.

If you don't eat a lot of fast food, you'll have a healthier diet.



1 VOCABULARY: Preparing food

A Cross out the food that is in a different food group.

- | | | | |
|---|-----------|-----------|----------|
| 1 | pineapple | garlic | mint |
| 2 | eggplant | tuna | zucchini |
| 3 | garlic | shrimp | tuna |
| 4 | cabbage | pineapple | zucchini |
| 5 | ginger | mint | zucchini |

B Complete the sentences with words from exercise 1A. More than one answer may be possible.

- 1 Mariel likes to put a little bit of _____ in her tea.
- 2 Do you have a stick of gum or a breath mint? The pasta I had for lunch had too much _____ in it.
- 3 Jack went fishing last weekend and caught a 40-lb _____!
- 4 I have to remove the shells from these _____ before we cook them. Can you help me?
- 5 _____ is probably my favorite vegetable. I just love its purple color.

C Complete the sentences. Use the words in the box.

barbecue boil chop fry rinse stir

- 1 If you barbecue a steak, you usually do it outside.
- 2 If you _____ fruit, you usually do it at the sink.
- 3 You need a spoon to _____ something.
- 4 If you _____ water, it becomes very hot.
- 5 You need a knife to _____ something.
- 6 You need oil to _____ something.

D Answer the questions with your own information.

- 1 Which foods in exercise 1A do you like?

- 2 Are there foods in exercise 1A you have never tried?

- 3 How often do you use the cooking methods in exercise 1C?

- 4 What dish do you eat that uses a food from exercise 1A and a cooking method from exercise 1C?



2 GRAMMAR: Clauses with *when, until, after*

A Underline the event in each sentence that happens first.

- 1 The sauce will change color when you add the garlic.
- 2 As soon as the food is done, we'll eat.
- 3 Before the water boils, put in the cabbage.
- 4 Add the zucchini after you fry the fish.
- 5 Cook the rice until there's no more water in the pot.
- 6 Once we finish lunch, we'll wash the dishes.

B Combine the sentences. Use the time expression in parentheses ().

- 1 I'm going to reserve a table. Then I'll tell you the time. (after)

After I reserve a table, I'll tell you the time. OR *I'll tell you the time after I reserve a table.*

- 2 We'll get to the restaurant. Then we'll text you. (when)

- 3 We'll wait outside. You will arrive. (until)

- 4 The server will give us the menu. We'll order. (as soon as)

- 5 We'll pay the bill. Then we'll leave. (once)

- 6 We'll have dinner. Then we'll go to the movies. (before)

C Write the correct form of the verb in parentheses ().

Then complete the sentence with your own information.

- 1 When I cook (cook) a big meal, _____ I'll invite all my friends

- 2 After I _____ (get up) tomorrow morning, _____

- 3 I _____ (not go) to bed until _____

- 4 As soon as I _____ (have) some free time, _____

- 5 Once I _____ (save) enough money, _____



1 FUNCTIONAL LANGUAGE: Make, accept, and refuse offers

A Change the underlined words in the sentences without changing the meaning. Use the words in the box.

I'm OK a refill care for get here
Awesome offer Oh wonderful want

- 1 A Can I get you another juice?
B I'd better not, thanks.
- 2 A Would you like some juice?
B That'd be great.
- 3 A Can I get you another dessert?
B Yes, that's great.
- 4 A Can I have another sausage, please?
B Sure, there you go.
- 5 A Anyone else care for some cake? We have three different kinds.
B That's great, I'll check it out.



2 REAL-WORLD STRATEGY: Acknowledge an acceptance

A Read each conversation. Use the words below to complete each response.

back got right sure

- 1 A Can I offer you anything to drink?
B Yes. Some coffee would be great.
A I'll be right _____ with that.
- 2 A Would you pass me another cookie, please?
B _____ thing.
- 3 A Is there any more iced tea?
B Coming _____ up!
- 4 A Could I have a little more cake?
It's delicious.
B You _____ it!

B Write two conversations. Speaker A makes an offer of food or drink. Speaker B accepts or refuses.

- 1 A _____
B _____
A _____
- 2 A _____
B _____
A _____

3 FUNCTIONAL LANGUAGE AND REAL-WORLD STRATEGY

A What do people often offer in these situations? Write three things.

On an airplane	At a party	At a business meeting	At a restaurant
something to drink			
a snack			
a blanket			

B Write conversations for each remaining situation in exercise 3A. Have people accept and refuse the offers.

Flight attendant Would you like something to drink?

Passenger Yes, I'd love a glass of water.

Flight attendant Coming right up!

Flight attendant Can I get you a snack?

Passenger I'd better not, thanks.

Flight attendant Would you care for a blanket?

Passenger That'd be wonderful.



Conversation 1

A _____

B _____

A _____

B _____

A _____

B _____

A _____

Conversation 2

A _____

B _____

A _____

B _____

A _____

B _____

A _____

Conversation 3

A _____

B _____

A _____

B _____


A _____


B _____

A _____



1 LISTENING

A  2.01 **LISTEN FOR GIST** Listen to a conversation between a man and a woman. Where do they decide to have lunch? Why?

B  2.01 Listen again. Read the statements. Write *T* (true) or *F* (false). Correct the statements that are false.

1 The woman is on a gluten-free diet because she wants to lose weight. _____

2 The woman has avoided eating things with gluten for the past six months. _____

3 The woman's family is also on a gluten-free diet. _____

4 The man and the woman are definitely going to lunch at Anna's. _____

2 READING

A Read about the results of a survey about gluten-free diets. Circle the questions that the survey asked. Answer the questions you circle.

Gluten-free diets seem all the rage nowadays. You can see gluten-free foods in supermarkets and restaurants. News about the gluten-free diets of movie stars and professional athletes is all over social media. But what do people really know about gluten-free foods? Our survey results have some surprises.

A majority of the people who responded said that being on a gluten-free diet improves physical or mental health. About 22 percent said they buy gluten-free products or try to avoid gluten.

A quarter of the people in the survey thought that gluten-free foods have more nutrients than food with gluten. The truth is just the opposite.

More than a third of the people interviewed thought that a gluten-free diet will help them lose weight. However, there is no research that proves this to be true. In fact, studies have shown that gluten-free diets can increase the risk of becoming overweight.

1 Does being on a gluten-free diet improve physical or mental health?

2 Do you buy gluten-free products or try to avoid gluten?

3 Is gluten-free food less expensive?

4 Do gluten-free foods have more nutrients than food with gluten?

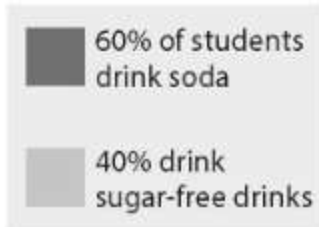
5 Will a gluten-free diet help you lose weight?



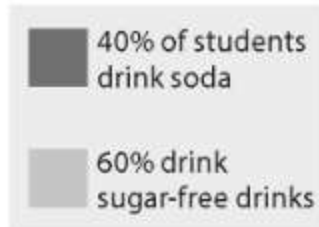
3 WRITING

A Look at the charts from a college survey on what students drink. What trends do they show?

Students who drink soda vs. sugar-free drinks – 2010



Students who drink soda vs. sugar-free drinks – 2015



B Write a short report about the survey results. You can use the phrases below. Make sure you include numbers from the chart.

gain/lose popularity be trendy be on the way out be a thing of the past
 be the next big thing

CHECK AND REVIEW

Read the statements. Can you do these things?

UNIT 2	Mark the boxes. <input checked="" type="checkbox"/> I can do it. <input type="checkbox"/> I am not sure.	If you are not sure, go back to these pages in the Student's Book.
	I can ...	
	VOCABULARY <input type="checkbox"/> use expressions to describe trends. <input type="checkbox"/> use the correct words to describe food preparation.	page 12 page 14
	GRAMMAR <input type="checkbox"/> use real conditionals. <input type="checkbox"/> refer to the future with time clauses using <i>when</i> , <i>until</i> , and <i>after</i> .	page 13 page 15
	FUNCTIONAL LANGUAGE <input type="checkbox"/> make, accept, and refuse offers. <input type="checkbox"/> acknowledge an acceptance	page 16 page 17
SKILLS <input type="checkbox"/> write survey results. <input type="checkbox"/> reference numbers and statistics.	page 19 page 19	

3.1

IS IT WORTH IT?

1 VOCABULARY: Talking about time and money

A Circle the correct words to complete the sentences.

- 1 If you can't afford to do something, you don't have the *time* / money.
- 2 If you have a good work-life balance, the amount of time you spend at work and doing things you enjoy are *about the same* / *very different*.
- 3 When you boost your chances of getting a job, you *decrease* / *increase* your chances.
- 4 The cost of living is the amount of money you need for *food, housing, and other basic things* / *parties, vacations, and other fun things*.
- 5 Your lifestyle is the *days of your life* / *way that you live*.
- 6 If you have a good quality of life, you have a lot of *money* / *satisfaction*.
- 7 Your standard of living is how much *money and comfort* / *money and family* you have.
- 8 If you take a salary cut, your salary goes *down* / *up*.
- 9 If something is time well-spent, it *takes a lot of time* / *is a good use of time*.
- 10 If you trade something, you *buy* / *exchange* it.
- 11 If you value something, it is *expensive* / *important to you*.
- 12 If something is worth it, it is difficult but *cheap* / *useful*.

B Complete the sentences with your own information.

- 1 I can't afford to move to a nicer place right now.
- 2 The thing I like most about my lifestyle is _____.
- 3 You know you don't have a good work-life balance when _____.
- 4 I would like to boost my chances of _____.
- 5 What I value most of all is _____.
- 6 It is time well-spent when I _____.
- 7 It's worth it to take a salary cut _____.
- 8 In order to have a good quality of life, it is important to _____.



2 GRAMMAR: *too* and *enough*

A Complete the sentences with *too* or *enough*. Use the words in the box.

close experienced free time money slow small

- 1 Jorge's too inexperienced for the job. He isn't experienced enough.
- 2 The job is too far from my home. It isn't _____.
- 3 Lina isn't quick enough. She's _____.
- 4 I work too many hours. I don't have _____.
- 5 My salary is too low. I don't make _____.
- 6 The office isn't big enough. It's _____.

B Write sentences. Use the words in parentheses () with (*not*) *too*, *too much*, *too many*, or *enough*, and the infinitive.

- 1 I want to go to the beach, but it's only 63° outside. (cold)
It's too cold to go to the beach.
- 2 Ramón can't go to the club. He isn't 21 yet. (old)

- 3 Olga is tired after work, but she still cooks dinner. (tired)

- 4 Isabelle wants to take a long vacation, but she has only five vacation days. (time off)

- 5 Manuel can't go out for lunch. He's finishing a report. (busy)

- 6 It costs \$20 to enter the museum. Trevor only has \$15. (money)

C Write sentences that are true for you. Use *enough*, *too*, *too much*, or *too many*.

- 1 I / spend / time studying
I spend too much time studying. OR I don't spend enough time studying.
- 2 I / have / things to do today

- 3 I / make / money

- 4 I / get / texts every day

- 5 My neighborhood / be / lively / at night

- 6 I / have / friends on social media

- 7 I / work / hard



3.2

THE PRICE OF A COFFEE

1 VOCABULARY: Talking about prices and value

A Complete the chart. Write each verb under the correct preposition.

charge	come up	depend	have an effect
invest	rely	make the most	pay a fair price
play an important role	suggest a price	take advantage	treat myself

for	on	of
charge		
in	to	with

B Complete the sentences with the verbs and prepositions in exercise 1A.

- You should make the most of the beautiful weather today. It's going to rain tomorrow.
- Prices _____ what people are willing to pay.
- Drinking too much coffee _____ my ability to sleep at night.
- After a bad day, I _____ a bowl of ice cream.
- Our guests can _____ many facilities at the hotel, such as restaurants, meeting rooms, and workout rooms.
- I am willing to _____ food, but I think \$12 for a sandwich is too much.
- You can _____ the service at the restaurant. It's always fast.
- To be successful, businesses need to _____ new ideas on a regular basis.
- Should I _____ Sam's business? I'll make money if it's successful.
- I'll never go back to that restaurant. They _____ a glass of water!

C Use at least three of the phrases in exercise 1A to write about shopping.

The last time I went shopping, the cashier forgot to charge me for two things.



2 GRAMMAR: Modifying comparisons

A Compare the bakeries below. Use the words in parentheses () and *a bit, a little, much, a lot, more, way more, or by far*.

	Bob's Bakery	Crazy 4 Cake	Sweet Surprises
Price for cakes	\$15	\$25	\$12
Busy times	11 a.m.–3 p.m.	all day	12 p.m.–2 p.m.
Likes	255	765	450
In business since	1952	2008	2010

- 1 Crazy 4 Cake has been open a little longer than Sweet Surprises. Of the three, Bob's Bakery has been open _____ . (long)
- 2 Crazy 4 Cake is _____ , but Bob's Bakery is _____ than Sweet Surprises. (expensive)
- 3 Sweet Surprises is _____ than Bob's Bakery, but Crazy 4 Cake is _____ . (popular)
- 4 Crazy 4 Cake is _____ of the three. Bob's Bakery is _____ than Sweet Surprises. (busy)

B Complete the sentences with *as ... as* and *almost, nearly, nowhere near, or just*.

- 1 The pizza at Arturo's is much better than the pizza at Gina's. Gina's pizza is not nearly as good as Arturo's.
- 2 The servers at Gina's are a little friendlier than the servers at Arturo's. Arturo's servers are _____ Gina's are.
- 3 The seats at Gina's are really comfortable. Arturo's seats aren't comfortable at all. Arturo's seats are _____ Gina's are.
- 4 Arturo's and Gina's are big. They both have 25 tables. Gina's is _____ Arturo's is.
- 5 Gina's and Arturo's are new. Gina's opened in June of 2017. Arturo's opened six months later. Gina's is _____ Arturo's is.

C Write true sentences about yourself. Replace X and Y with a word or phrase to complete each sentence.

- 1 X / by far / exciting / thing / I've ever seen.
The circus is by far the most exciting thing I've ever seen.
- 2 X / by far / good / gift / I've ever gotten.

- 3 X / nowhere near / tasty / Y

- 4 X / way / easy / Y

- 5 X / a bit / expensive / Y

- 6 X / just / intelligent / Y



3.3

I'M SO SORRY!

1 FUNCTIONAL LANGUAGE: Apologize for damaging something

A Complete the conversation. Use the words in the box.

can't didn't don't dumbest how so sorry what

Martin I'm really ¹ sorry, but I just did the ² _____ thing.

Althea Oh no, ³ _____ tell me something happened to my car. Did someone steal it?

Martin No, no. The car's outside. It's just that I had a small accident. You'll never guess ⁴ _____ I did.

Althea What happened?

Martin I was parking the car and hit a tree. I can't tell you ⁵ _____ sorry I am.

Althea A tree?

Martin I know. I ⁶ _____ believe I ⁷ _____ see it. I am ⁸ _____ sorry. I'll pay for the damage.

Althea Let me call the insurance company and see if they'll pay. But first, let me see the car.



2 REAL-WORLD STRATEGY: Responding to an apology

A Respond to the apologies. Put the words in the correct order.

1 **Glen** I'm so sorry I was late for the meeting.

Andy deal / it's / big / really / no

2 **Delcy** I can't believe I forgot your birthday.

Nate over / don't / yourself / it / beat / up

3 **Ron** I'm really sorry I didn't pick you up on time.

Hee-an end / the / the / not / world / it's / of





3 FUNCTIONAL LANGUAGE AND REAL-WORLD STRATEGY

A Write a conversation for each situation. Use the language you practiced in exercises 1A and 2A.

1 Victor lost Daria's book. He left it on the train. Daria doesn't want him to feel bad about it.

Victor *Daria, I can't believe I did this but ...*

Daria *Oh no, what?*

Victor *I left your book on the train. I can't tell you how sorry I am.*

Daria *It's just a book. Don't beat yourself up over it.*

2 Keiko forgot about a meeting. She didn't put it on her calendar. Al doesn't want her to feel bad about it.

Keiko _____

Al _____

Keiko _____

Al _____

3 Joao texted Max the wrong directions, and Max got lost. Max doesn't want him to feel bad about it.

Joao _____

Max _____

Joao _____

Max _____

4 Alex is out of town. His friend Lin is staying at his apartment. Lin calls Alex to tell him something has happened and to apologize. Alex thinks Lin is going to tell him he broke the TV.

Lin _____

Alex _____

Lin _____

Alex _____

5 Hector says he broke one of Alice's good glasses. Alice doesn't want him to feel bad about it.

Hector _____

Alice _____

Hector _____

Alice _____

1 READING

A Read the blog post about shopping. Is the blogger writing about shopping online or in a store?

Blog Comment Like Share

I'm doing my best not to shop online because I want to help local businesses. Too many of them are closing. If we don't shop in stores, there won't be any in a few years. But stores, you're going to have to make some changes if you want customers to keep coming. What happened to me yesterday tells you why.

I went to a local electronics store. I got to the parking lot. It was huge, but I drove around for 10 minutes until I could find a space. So I was already annoyed before I even entered the store.

Anyway, I was finally in the store. Right away a salesperson started following me. That was really annoying. He only left when another customer asked for something. A few minutes later when I wanted some information about a product, I couldn't find anyone to help me. I wandered around for 5 minutes until I finally found someone, and he didn't have enough information about the product to help me!

Your customers' time is valuable. We don't want to wait for anything – not to park, not to get information, and definitely not to pay. (One cash register for five customers?)

I waited 15 minutes to pay. That was way too long.)

I'm willing to pay a fair price for your product, but you have to make it worth it for me to shop at your store. If not, there's always online!

B **READ FOR DETAIL** Read the post again. Answer the questions.

- What does the blogger say about the parking lot?
 - It was too small.
 - It was too full.
- Why wasn't the salesperson helpful?
 - He didn't know about the product.
 - He was rude.
- What other problem did the blogger have?
 - She had to wait too long to pay.
 - The store didn't have the product she wanted.

2 LISTENING

A **3.01** Listen to the conversation. Answer the questions.

- What kind of business does the woman work at? _____
- Who gives her problems at work? _____
- What did the Milk Lady do? _____
- Why can't the woman fix the problem? _____

3 WRITING

- A Read the store review. Underline the sentence that shows the reviewer's feeling. Circle the positive and negative features of the store. Put a box around the sentence that gives a recommendation.

🔍 🏠

Store review

I highly recommend ProSports. I recently bought a tennis racket there. It's an excellent store with a wide variety of products and great prices. I couldn't find anything cheaper online. My only complaint is that there wasn't enough staff. Everyone was very friendly and knew a lot about the products, but there wasn't enough staff to take care of all the customers. Maybe that was because too many people know that ProSports is such a great store. It was my first time there. I'd definitely go back.

- B Think of a store you have been to recently. Write a short review of the store.

CHECK AND REVIEW

Read the statements. Can you do these things?

UNIT 3	Mark the boxes. <input checked="" type="checkbox"/> I can do it. <input type="checkbox"/> I am not sure.	If you are not sure, go back to these pages in the Student's Book.
	I can ...	
VOCABULARY	<input type="checkbox"/> use expressions to talk about time and money. <input type="checkbox"/> use verb phrases to talk about prices and value.	page 22 page 24
GRAMMAR	<input type="checkbox"/> use <i>(not) too</i> and <i>(not) enough</i> to talk about quantity.	page 23
	<input type="checkbox"/> use modifiers in comparisons.	page 25
FUNCTIONAL LANGUAGE	<input type="checkbox"/> apologize for damaging something.	page 26
	<input type="checkbox"/> respond to an apology.	page 27
SKILLS	<input type="checkbox"/> write a product review.	page 29
	<input type="checkbox"/> describe feelings and give recommendations.	page 29

4.1

MORE THAN JUST A JERSEY

1 VOCABULARY: Talking about advertising

A Complete the sentences with words in the box.

advertise	ad/advertisement	brands	commercials	fashion statement
logo	merchandise	merchandising	products	slogan
sponsor (n.)	sponsor (v.)	status symbols		

- Al's Pizza pays to support our basketball team. They are our sponsor. We have their _____ - "Best pizza in town!" - on our jerseys.
- Louisa wears bright colors to make a _____.
- Dave's business was not doing well, so he decided to _____ on TV. He also hired an artist to design a new _____ for his business.
- Have you seen the _____ for that new TV show? It looks really funny.
- _____ from famous _____, like Gucci and Prada, are often more expensive because they are _____.
- Disney makes a lot of its profits from _____. The company charges other companies to put its characters on their products.
- Many websites make money by hosting _____ for other companies and products.
- Many companies will _____ a local charity or a sports team because they know it is good for their reputation.
- The football stadium has a store inside that sells the team's _____.

2 GRAMMAR: Modals of speculation

A Circle the correct words.

- The fans are going to their seats. They *can't* / must have tickets.
- Val was in second place in the race last time. She *might* / *must* win this time.
- Andreas always wears a Santos jersey. He *could* / *must* like the team.
- There's a man talking to the players. He *must* / *could* be the coach. Or maybe he's the referee.
- Some fans are leaving the game early. They *can't* / *might* be bored.
- Nobody is wearing a jacket. It *can't* / *could* be cold.



B Complete the conversations. Use *could, might, must, or can't* and the verb in parentheses ().

1 A Does Victor know Eve?

B He must know (know) her. They're taking the same class.

2 A Are there tickets available for tomorrow's game?

B There are (be) tickets left. Let's look online and see.

3 A That's Marisol's brother.

B He isn't (be) Marisol's brother. Everyone in her family is tall, and he's very short.

4 A Does Natalia like soccer?

B She loves (like) it. She talks about it all the time.

5 A We have a meeting tomorrow, right?

B We don't have (have) a meeting. Mark hasn't decided yet.

6 A Tom's at the door.

B Tom isn't (be) at the door. He's at work.

3 GRAMMAR AND VOCABULARY

A Write an explanation for each fact. Use modals of speculation and the words in the box or your own ideas.

be rich

be well known

help people to remember

help to sell merchandise

look good

make (someone) feel special

1 Christine likes to make a fashion statement with her choice of clothes.

It might be important for her to look good.

2 Nike has had the slogan "Just do it" for years.

3 People like to buy cool brands.

4 Commercials with music are more successful than commercials without music.

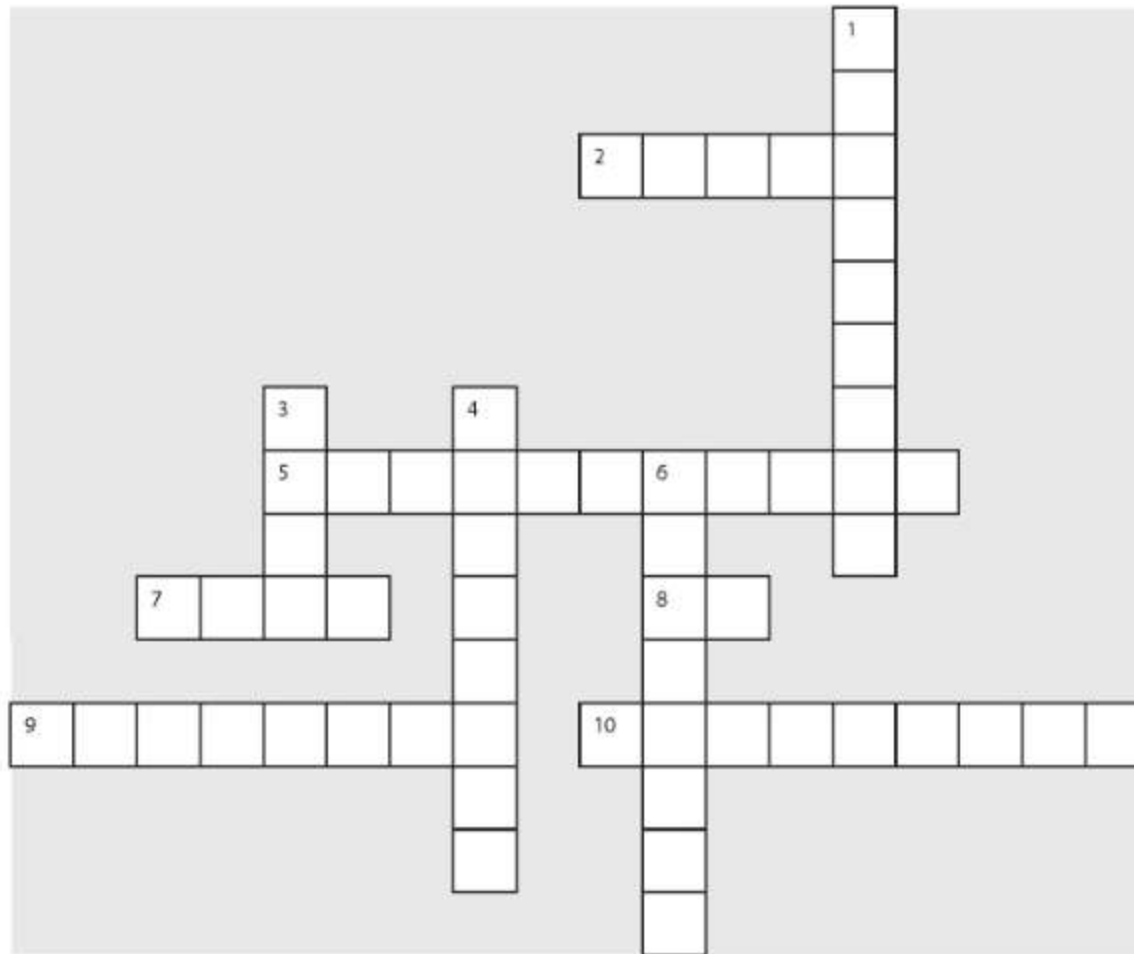
5 People buy Rolex watches because they are a status symbol.

6 A good logo is very important for a company.



1 VOCABULARY: Talking about people in the media

A Look at the clues and complete the crossword.



ACROSS

- 2 This person gets paid to wear the latest designs.
 5 This word has a similar meaning to *performer*.
 7 Beyonce is more than just a singer.
 She's a cultural ...
 8 This person plays music so people can dance.
 9 This person is paid to tell jokes.
 10 This is someone who is famous.

DOWN

- 1 This word has a similar meaning to *director*.
 3 This is someone who is brave or who people admire.
 4 This person makes new fashions.
 6 At a concert, these are the people in the crowd.

2 GRAMMAR: Subject and object relative clauses

A Write *where, which, who, that, or –* (if a relative pronoun is not necessary).

- 1 I like stores that OR which have a lot of different products.
 2 I never go to restaurants _____ I have to wait.
 3 My friends _____ live far away text me all the time.
 4 I share all the photos _____ I take with friends and family.
 5 I don't like problems _____ keep me awake at night.
 6 I don't give money to people _____ I don't know.
 7 I would like to be someone _____ other people admire.

B Combine the sentences. Use relative pronouns where necessary.

1 Some stories are unbelievable. The stories go viral.

Some stories that go viral are unbelievable.

2 The stories are about animals. I like those stories the most.

The stories that I like the most are about animals.

3 People must have a lot of free time. These people watch a lot of videos.

4 People share stories. They think the stories are funny.

5 There's a video with a cat. The cat is playing the piano.

6 Once I saw a video of a house. Fifty cats lived in the house.

7 One great video still makes me laugh. I saw the video last year.

8 My friends thought it was funny, too. My friends saw the video.

3 GRAMMAR AND VOCABULARY

A Write sentences that are true for you. Use relative pronouns where necessary.

1 performers / perform online / always / get / a lot of likes

Performers who perform online don't always get a lot of likes. OR Performers who perform online always get a lot of likes.

2 a podcaster / become / a celebrity / always / make / a lot of money

3 the icons / I / admire / be / all from my country

4 it / be / fun / to be in an audience / I / don't know anyone

5 the photos / go viral / be / always / photos of heroes

6 the clothes / I / buy / be / usually / by famous designers



1 FUNCTIONAL LANGUAGE: Exchanging opinions

A Match the columns to complete the conversations.

- | | |
|--|--|
| 1 I really think professional athletes are paid too much. _____ | a As I see it, they have a responsibility to be good role models. _____ |
| 2 I find it very unfair that women athletes earn less than men. _____ | b Yes, absolutely. There's no reason they should earn less. _____ |
| 3 I don't really think it's better to watch sports live than on TV. _____ | c It's not so much that it's better. It's just different. _____ |
| 4 High school students should focus on their studies, not on sports. _____ | d Just a second. Pro athletes train really hard. They earn their salaries. _____ |
| 5 Don't you think we expect too much from professional athletes? _____ | e OK, that's a good point, but high school sports aren't all bad. _____ |

B Complete the conversation with the expressions in the box.

I really think it's just that	just a second that's true but	as I see it it's not so much that	that's a good point	I found it
-------------------------------	-------------------------------	-----------------------------------	---------------------	------------

Derek So, Elisa, what did you think of the book?

Elisa I hated it. ¹ _____ really boring.

Derek Yeah, me too. ² _____ it's the worst book we've read this year.

Tae-hyun Now, ³ _____. I liked it. It was so different from the stuff we usually read.

Elisa ⁴ _____, but being different doesn't mean it was good.

Tae-hyun Well, Derek, I'm surprised you didn't like it. You usually love science fiction.

Derek ⁵ _____ this book was more about the relationship between the two main characters – not really about the space travel. ⁶ _____, this book was really more of a love story.

Tae-hyun ⁷ _____ it's a love story, ⁸ _____ love is an important part of the story. I still think it's science fiction.

2 REAL-WORLD STRATEGY: Making opinions more emphatic

A Correct the mistakes in the responses.

- A The Aztecs are the best team in the league.
B Sorry, I can't disagree more!
- A Romantic comedies are always so dumb.
B That's not true in all!
- A Manu Ginobili wasn't that great of a basketball player.
B You have it wrong!



3 FUNCTIONAL LANGUAGE AND REAL-WORLD STRATEGY

- A Read the conversation. Circle the expressions that discuss or exchange opinions. Underline the expressions that make opinions more emphatic.
- A What are you doing?
B Just reading one of those online gossip sites.
A Why do you read that trash?
B Now just a second, there's a lot of really good celebrity news here.
A As I see it, it's mostly just lies. Hardly any of that stuff is true.
B That's not true at all. When Khloe Kardashian had her baby, where do you think I read about it? On this site. That wasn't made up, was it?
A OK, that's true, but it's still just gossip. It's not news – it doesn't have any effect on your life.
B You have it all wrong. I don't read this site for news. I read it to be entertained. Not every news site has to be serious.
A It's not so much that I think all news has to be serious, it's just that I think the stories on this site are so dumb. I don't even find it entertaining.
B Well I couldn't disagree more. Now, if you don't mind, I going to finish reading this article.
- B Read Yusef's and Abigail's opinions on camping. Then write a conversation between Yusef and Abigail about camping. Use expressions to discuss and exchange opinions, and to make opinions more emphatic.

Yusef I love camping! I love getting out of the city and away from all the noise. It's just a lot of fun. You get to sleep outside and see the stars, cook over a fire, and maybe see some wildlife. It's really my favorite way to spend a weekend.

Abigail Camping is the worst! You have to sleep outside, and there are bugs everywhere. And I'm constantly scared that I'll see a bear or some other wild animal. I guess cooking over a fire is OK, but I can barbeque in my backyard!

Yusef _____

Abigail _____

Yusef _____

Abigail _____

Yusef _____

Abigail _____


Yusef _____

Abigail _____



1 LISTENING

A  4.01 **LISTEN FOR GIST** Listen to the podcast. What does the speaker talk about?

B  4.01 **LISTEN FOR DETAILS** Listen again. Answer the questions. Write *Y* (yes) or *N* (no).

- 1 Does the speaker say that every company can be successful internationally? _____
- 2 Should a company that does not have enough customers at home sell abroad? _____
- 3 Could a company fail abroad if it doesn't understand the culture of a country? _____
- 4 Is it important for companies to work with people from other countries? _____



2 READING

A Read the article. Write the missing information.

Red Bull is an example of an international success story. The brand has become so popular that people don't even realize where the drink comes from. They think it is either from their country or the United States. Very few people know that Red Bull is Austrian.

Actually, Red Bull is even more international. The owner, Dietrich Mateschitz, got the idea for Red Bull from an energy drink in Thailand. It was called Krating Daeng, which is Thai for "red bull." Dietrich Mateschitz discovered Krating Daeng during a trip to Asia in 1982. He went into business with Chaleo Yoovidhya, the creator of the Thai drink. Mateschitz made some changes to the flavor and started selling Red Bull in Austria in 1987.

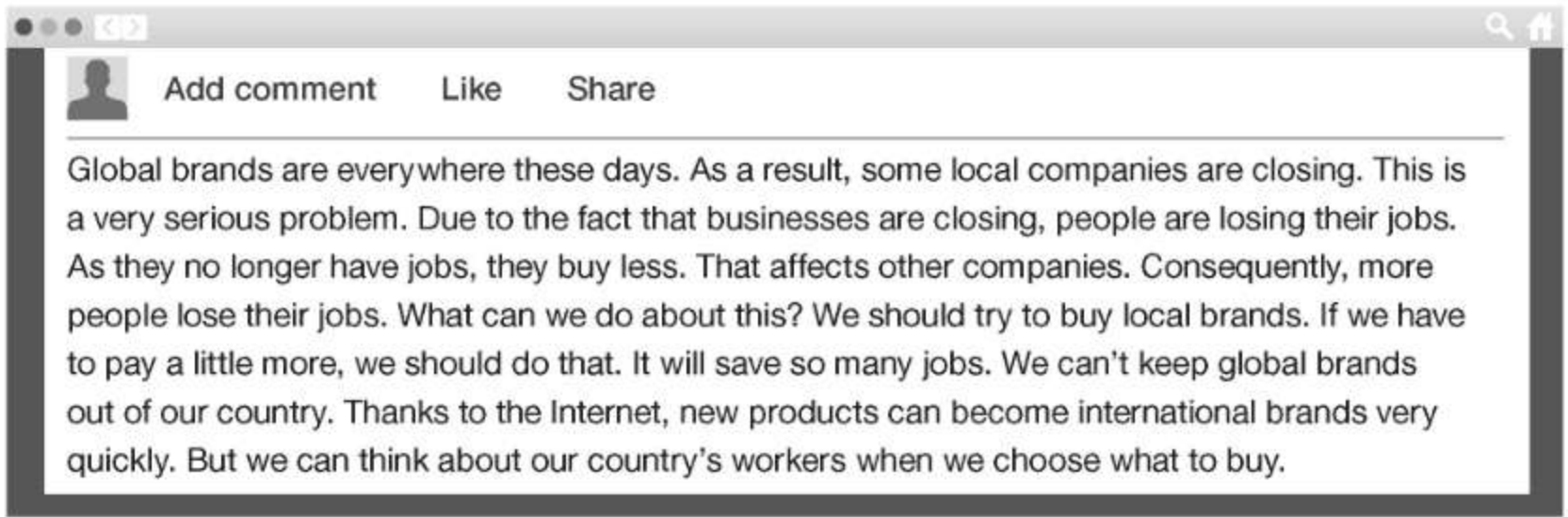
Today Red Bull is sold around the world. It is not only a drink. With its slogan "Red Bull gives you wings," it has become a lifestyle icon.



- 1 Red Bull is an _____ company.
- 2 The name of the owner is _____.
- 3 The owner became interested in Red Bull when he was in _____.
- 4 *Krating Daeng* means _____.
- 5 Chaleo Yoovidhya was the person _____.

3 WRITING

A Read the social media comment. Underline the five words and phrases that mean "because (of)" and "so."



B Write a comment about one of the topics in the box. Use at least three of the words or phrases you underlined in exercise 3A.

your opinion about buying global brands a brand you always buy
 a brand you used to like that no longer exists

CHECK AND REVIEW

Read the statements. Can you do these things?

UNIT 4	Mark the boxes. <input checked="" type="checkbox"/> I can do it. <input type="checkbox"/> I am not sure.	If you are not sure, go back to these pages in the Student's Book.
	I can ...	
VOCABULARY	<input type="checkbox"/> describe different features of ads and the techniques used.	page 34
	<input type="checkbox"/> talk about celebrities and viral news.	page 36
GRAMMAR	<input type="checkbox"/> make speculations.	page 35
	<input type="checkbox"/> use pronouns in relative clauses.	page 37
FUNCTIONAL LANGUAGE	<input type="checkbox"/> give, respond to, and critique opinions.	page 38
	<input type="checkbox"/> make opinions more emphatic.	page 39
SKILLS	<input type="checkbox"/> write a comment about local and global brands.	page 41
	<input type="checkbox"/> write about cause and effect.	page 41

5.1

EVERY PICTURE TELLS A STORY

1 VOCABULARY: Describing stories

A Complete the sentences with words from the box. There may be more than one answer.

family saga	horror story	personal tragedy
tall tale	feel-good story	human interest story
mystery	hard-luck story	love story
success story	tear jerker	



- 1 This kind of story is long and is about many different family members and events. family saga
- 2 In this kind of story, the main character faces death, injury, or great difficulties. _____
- 3 In this kind of story, we feel sorry for the problems someone has. _____
- 4 This kind of story is about two people who develop strong positive feelings for each other. _____
- 5 This kind of story is about someone who has a lot of achievements. _____
- 6 This kind of story is about something strange or unusual that happened. _____
- 7 In this kind of story, someone tells us something he or she says is true, but that is hard to believe. _____
- 8 This kind of story is intended to make us feel sorry for the person who tells the story. _____
- 9 This kind of story gives people happy feelings about life. _____
- 10 This kind of story surprises people and makes them afraid. _____
- 11 In this kind of story we connect emotionally with a person's problems, concerns or achievements. _____

2 GRAMMAR: Past perfect

A Match sentences 1–6 with the sentences in the box. Then underline the events that happened first.

I hadn't studied.	He'd missed his flight.	I had lost it.
He woke up in the hospital.	The party was over.	The movie had ended.

- 1 I failed the exam. I hadn't studied.
- 2 The money wasn't in my pocket. _____
- 3 He'd had an accident. _____
- 4 He arrived 10 minutes late. _____
- 5 I left the theater. _____
- 6 Everyone had left. _____

B Complete the paragraph below. Use the past perfect form of the words in the box.

be break open put take throw

Julio and Marcella came home late from a party one evening. They were shocked to see that one of the living room windows was broken. Someone ¹ had broken the glass. The back door was unlocked. Someone ² _____ the door. The dog was in the basement. Someone ³ _____ the dog there. They found their books and important papers on the floor. Someone ⁴ _____ them off the desk. Their laptops were gone. Someone ⁵ _____ them. Julio and Marcella called the police because they ⁶ _____ robbed.

3 GRAMMAR AND VOCABULARY

A Read the story below. Put the events in the correct order. Then decide: Is it a personal tragedy, a feel-good story, or a family saga?

- _____ His parents are very worried.
- 1 A young boy goes fishing with his dog.
- _____ The boy is missing for 12 hours.
- _____ After a few hours, the boy gets lost.
- _____ The parents are very happy.
- _____ Luckily, the dog helps him find his way home again.

B Complete the story from exercise 3A. Use the simple past, past continuous, and past perfect.

A young boy had gone fishing with his dog. After a few hours, _____



1 VOCABULARY: Making and breaking plans

A Complete the phrasal verbs with *ahead*, *down*, *out*, *forward*, or *together*.

Jess Hi, Leo. What happened last night? We all got ¹ together at the new pizza place in town. We thought you were coming but then we gave ² _____ on you.

Leo Yeah, I know. Sorry I let you ³ _____. I don't mean to make ⁴ _____ excuses, but yesterday was just the worst day. First, my car was stolen. I ended ⁵ _____ taking three buses to Gina's place. Then she split ⁶ _____ with me.

Jess Really? I'm so sorry. That's terrible. A day like that could mess ⁷ _____ your whole month.

Leo Thanks Jess. Right now I'm just trying to stay positive. Anyway, I'm headed to lunch now. Should I wait for you or go ⁸ _____ without you?

Jess Don't wait. I'm going to be held ⁹ _____ here a little longer. Do you want to do something later today, maybe to cheer you ¹⁰ _____ ?

Leo Thanks, but tonight I'm going to hang ¹¹ _____ with my family. And I also feel like I'm getting a cold.

Jess Well, I'm sure you're looking ¹² _____ to your vacation at least. Vacations always make me feel better.

Leo Definitely. After all this it will be nice to get away for a couple of days. But let's get ¹³ _____ when I'm back.

2 GRAMMAR: *was/were going to*; *was/were supposed to*

A Check (✓) the correct sentences.

- 1 I was going call you, but I forgot.
- 2 We were going to leave at 8, but we left at 9.
- 3 The kids were suppose to get out of school an hour ago. Where are they?
- 4 You going to pay me last week. I'm still waiting for the money.
- 5 It supposed to rain today, but it's a beautiful day.
- 6 Was I supposed to meet Professor Yu yesterday? I can't remember.

B Now correct the incorrect sentences from exercise 2A.

I was going to call you, but I forgot.

- C Manuel checked the things he did last week. Complete the sentences about the things he did not do. Use *was/were going to* in 1–3 and *was/were supposed to* in 4–6.



- 1 He *was going to* buy a new jacket _____, but he didn't.
- 2 _____, but he didn't.
- 3 _____, but he didn't.
- 4 _____, but he didn't.
- 5 _____, but he didn't.
- 6 _____, but he didn't.

3 GRAMMAR AND VOCABULARY

- A Complete the sentences. Use the words in parentheses () and the correct form of the phrasal verbs in the box.

cheer up	get together	go ahead	hang-out
make up	mess up	split up	

- 1 Luis and his friends *were going to hang out* (going to) at the mall last night, but the mall closed early.
- 2 I _____ (going to) with my friends for a movie, but I was held up.
- 3 The band _____ (going to) after their June concert, but they played together for one more year.
- 4 Charlie wasn't feeling well, but his parents _____ (going to) with the party. Then they changed their minds.
- 5 The party _____ (supposed to) Elisa, but it didn't. She was still sad.
- 6 Jessica _____ (going to) an excuse for missing the test. But in the end she told the truth.
- 7 Updating the operating system _____ (not supposed to) my phone, but it sure did. It won't even turn on now!

1 FUNCTIONAL LANGUAGE: Reacting to bad news

A Read the reactions to a problem. Circle the correct words. Then label each sentence *reaction*, *escalation*, or *resolution*.

- 1 There is / is there someone else / more I can speak to about this, please? _____ *escalation* _____
- 2 I 'm not / don't get it. _____
- 3 I'm just glad *that* / *that's* settled. _____
- 4 You can / Can you check again, please? _____
- 5 That's / This is quite all right. _____
- 6 Will / Would you mind take / taking another look? _____
- 7 I don't get / understand. _____
- 8 There can / must be something you can / must do. _____
- 9 There might / must be a / some kind of mistake. _____
- 10 I like / 'd like to speak to manager / the manager, please. _____

2 REAL-WORLD STRATEGY: Accepting bad news

A Put the words in order to complete the responses.

- 1 **Salesperson** I can't lower the price of the car.
 You that's not / to hear / but / what / can you / do / I hoped / what
 _____?
- 2 **Server** I'm sorry, but there's no more chicken soup today.
 You it / it / what / is / well / is
 _____.
- 3 **Manager** You can't leave work early today.
 You life / well / that's
 _____.
- 4 **Dry cleaner** I'm sorry, but your jacket isn't ready yet.
 You too / that's / bad





3 FUNCTIONAL LANGUAGE AND REAL-WORLD STRATEGY

A Jason is in a store and is speaking to Alma at the cash register. Put the sentences in the correct order.

- Alma The shirt is \$50. It's \$35 if you pay in cash. _____
- Alma The sign says \$35. Then in small letters it says "Cash." _____
- Jason Here's my credit card for the shirt. It's \$35, right? 1
- Jason There must be some kind of mistake. The sign says \$35. _____
- Alma The manager is busy. How about I give you this \$15 tie for only \$5? _____
- Jason That's not right. Is there someone else I can speak to about this, please? _____
- Jason Well, OK. I've never heard of a credit card difference in price, but I'm glad it's settled. Thanks. _____

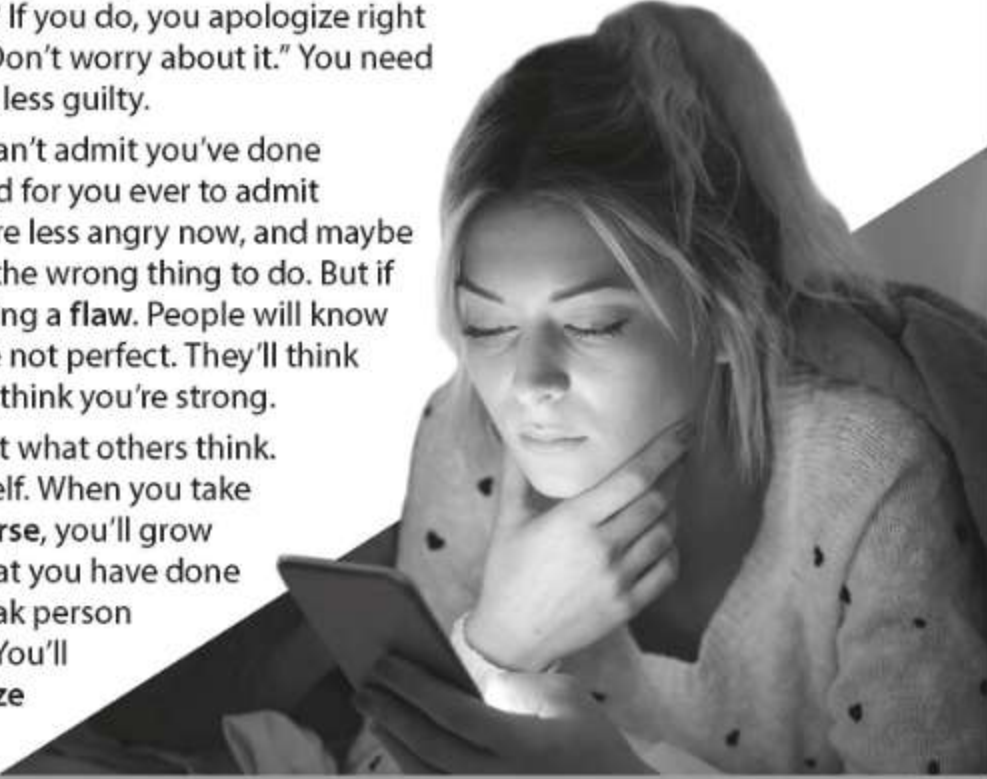
B Read the situation. Then complete the conversation using the expressions from exercises 1A and 2A.

Situation: Arturo lost his credit card yesterday. Today he checked online and noticed a lot of new charges on his credit card. He calls the credit card company to ask them to remove the charges and cancel his card.

- Credit card worker** Max One credit card. How may I help you?
- Arturo** Hi. I lost my credit card yesterday, and today there are some charges on my card that I didn't make. I'd like to have those charges removed and have my credit card canceled.
- Credit card worker** Well, I can cancel your credit card, but I can't remove the charges, sir.
- Arturo** _____
- Credit card worker** I'm sorry sir, but there isn't. You will be responsible for those charges.
- Arturo** _____
- Credit card worker** Of course, sir. I'll transfer you right now.
- Manager** Hello sir. How can I help you?
- Arturo** Well, I'm trying to get some charges removed from my credit card account. I lost my card yesterday, and I guess someone else found it and used it.
- Manager** I'm sorry to hear that. But since you didn't report your card as lost yesterday, I can't totally remove the charges. But I can reduce them by 50%.
- Arturo** _____

1 READING

- A Read the blog post about apologies. Does the writer think apologies matter a little or a lot? How do you know?



Apologies | Post comment | Share | Home

Why do we find it so hard to apologize? We teach children from a very young age to say, "I'm sorry." But as adults, we can find it hard to say.

Imagine a situation which deserves an apology: It's late at night. You're very angry with someone. You post or tweet something terrible about that person. What happens next?

That depends. Do you wake up in the morning and realize you've done something awful? Do you feel guilty? If you do, you apologize right away. You hope you'll hear, "It's OK. Don't worry about it." You need that **forgiveness** so that you can feel less guilty.


But what about if you wake up and can't admit you've done anything wrong? What if it's very hard for you ever to admit you've done something wrong? You're less angry now, and maybe you know that sending the text was the wrong thing to do. But if you say you're sorry, you'll be admitting a **flaw**. People will know you did something wrong and you're not perfect. They'll think you're weak when you want them to think you're strong.

You know what? Stop worrying about what others think. Think about what you think of yourself. When you take responsibility and express true **remorse**, you'll grow as an individual. Feeling sorry for what you have done is a good thing. You won't be the weak person you were in the middle of the night. You'll be a strong person who can **recognize** your mistakes.

- B **UNDERSTANDING MEANING FROM CONTEXT** Match the words from the reading (1–4) with their meaning (a–d). Then underline the words in the text that helped you guess the meaning.

- | | |
|---------------------|--|
| 1 forgiveness _____ | a the feeling that you are sorry for something bad you have done |
| 2 flaw _____ | b admit that something that is often unpleasant is true |
| 3 remorse _____ | c something about us that shows we are not perfect |
| 4 recognize _____ | d no longer being angry at someone who has done something bad to you |

2 LISTENING

- A  5.01 Listen to the conversation. Check (✓) the things the man and the woman mention.

- | | |
|--|--------------------------|
| 1 The man says what he did wrong. | <input type="checkbox"/> |
| 2 The woman gives advice about making apologies. | <input type="checkbox"/> |
| 3 The woman tells Marco words he should not use in an apology. | <input type="checkbox"/> |
| 4 The man says what happened after he apologized. | <input type="checkbox"/> |

3 WRITING

- A Read the note of apology. Underline the parts where the writer uses the same language in two different sentences. Then replace the repeated words with words from the box.

offer you this gift his behavior his service

Apologies blog | Comment Share Messages Notifications

Dear Ms. Vega,

Please accept my apologies for the way the server treated you last night. ^{His behavior} The way the server treated you was unacceptable. I have spoken to him, and I can promise you it will not happen again. I hope you will return to the restaurant so that I can give you a free meal. I would really like to give you a free meal because of what happened last night. I am truly sorry.

Sincerely,

Vincent Chu

- B You are the owner of a clothing store. Last week, a sales clerk in your store was rude to a customer. Write an apology to the customer. Use the email in exercise 3A as an example.

CHECK AND REVIEW

Read the statements. Can you do these things?

UNIT 5	Mark the boxes. <input checked="" type="checkbox"/> I can do it. <input type="checkbox"/> I am not sure.	If you are not sure, go back to these pages in the Student's Book.
VOCABULARY	I can ...	
	<input type="checkbox"/> use specific terms to describe different types of stories.	page 44
	<input type="checkbox"/> use expressions to talk about making and breaking plans.	page 46
GRAMMAR	<input type="checkbox"/> order events in the past using the past perfect.	page 45
	<input type="checkbox"/> use <i>was/were going to</i> and <i>was/were supposed to</i> for plans in the past that changed or were cancelled.	page 47
FUNCTIONAL LANGUAGE	<input type="checkbox"/> react to problems and disappointing news.	page 48
	<input type="checkbox"/> accept bad news.	page 49
SKILLS	<input type="checkbox"/> write an apology.	page 51
	<input type="checkbox"/> avoid repetition in writing.	page 51

6.1

HELPING OUT

1 VOCABULARY: Describing communities

A Complete the conversations with the words in the box.

bring together	connect with	donate
get involved with	get to know	help out
join	pass on	take care of
take part in	volunteer	

- 1 A There's a community garden meeting next week. Would you want to go with me?
B Yes, I'd like to take part in that.
- 2 A Would you like to become a member of our organization?
B Yes, I'd really like to _____.
- 3 A I was wondering if you'd like to give some money to our organization.
B Sure, I'd be happy to _____.
- 4 A Who watches your children when you're at work?
B My parents _____ them.
- 5 A Do you have a lot of friends in your new neighborhood?
B Not really. I need to _____ more people.
- 6 A I don't get paid for the time I work at the hospital. I do it for free.
B It's very nice of you to _____.
- 7 A My classmates and I have a lot in common.
B It's good that you have people you can _____.
- 8 A Let me carry those boxes for you.
B It's very kind of you to _____. Thank you.
- 9 A Let's have a street party so that all the neighbors can do things with each other.
B Yes, it will be good to _____ everyone in the neighborhood.
- 10 A These are the websites that will answer everyone's questions.
B OK, thanks. I'll _____ the information.
- 11 A Why did you start to volunteer at the after-school center?
B I wanted to _____ a group that helps children.



B Complete the sentences so that they are true for you.

- 1 I connect with people by talking about sports.
- 2 I've never donated to _____, but I'd like to.
- 3 It would be fun to join _____.
- 4 I want to get involved with _____ soon.
- 5 A good way to bring neighbors together is by _____.
- 6 It's important to take care of _____.

2 GRAMMAR: Present and past passives

A **Underline the object of the sentence. Then rewrite the sentence using the present or past passive tense.**

1 Someone donated millions of dollars.

Millions of dollars were donated.

2 People know the organization all over the world.

3 Someone started the shelter 50 years ago.

4 People give free clothes away every day.

5 Somebody serves the food three times a day.

6 People left their pets on the streets.

B **Complete the sentences with passive verb forms. Use the verbs in parentheses ().**

1 I am given (give) different things to do every week. That's why I like to volunteer.

2 We _____ (help) right away. It didn't take long for someone to see us.

3 The boys _____ (send) to a different room because they had arrived too late.

4 The students _____ (test) every Monday. They never like it.

5 A doctor _____ (call) when there is an emergency.

6 Our dog _____ (hit) by a car. We were so upset.

C **Write yes/no and information questions. Use the passive. Then look online for the answers.**

1 where / the United Nations / found Where was the United Nations founded?

It was founded in San Francisco in the United States.

2 when / the UN building in New York / complete

3 the UN building in New York / design / by a Brazilian architect

4 visitors to the UN building in New York / require / to get a security pass

5 tours of the UN / give / in English only

1 VOCABULARY: Describing good deeds

A Circle the correct words.

- 1 People should be grateful / *ungrateful* for the *kind* / kindness of others.
- 2 You can show your *appreciate* / *appreciation* by saying "thank you."
- 3 I'm sorry Tom was so *grateful* / *ungrateful* after all the *helpful* / *unhelpful* things you did for him.
- 4 The only *reward* / *rewarding* I want is your success. That will be very *reward* / *rewarding*.
- 5 Sometimes I get advice that is really *helpful* / *unhelpful*. People say things to me without thinking.
- 6 I *appreciate* / *appreciative* everything you have done for me.
- 7 We were very *appreciate* / *appreciative* of their *act* / *action* of kindness.
- 8 It was very *appreciative* / *thoughtful* of our neighbors to send food after the fire. I hope we showed our *grateful* / *gratitude*.
- 9 When you help someone with something, you are *lending a helping hand* / *showing your appreciation*.
- 10 It was a thoughtful gesture to *offer to help repair* / *think about repairing* the broken window.

B Answer the questions. Use your own ideas.

1 How do you show your appreciation for acts of kindness?

2 Who do you like to lend a helping hand to?

3 Why are thoughtful gestures important?

4 What kinds of things are you grateful for?

5 Do you think helping others is its own reward?

6 How do you react if someone is ungrateful for help you offer?

Thank You!

2 GRAMMAR: Passives with modals

A Match 1–6 in column A with a–f in column B.

A

- 1 Animals here at the zoo should not _____ *c*
- 2 Your homework must _____
- 3 Donations to the charity can _____
- 4 New homes might _____
- 5 Thank you so much for everything. Your kindness will _____
- 6 Young children should _____

B

- a be remembered.
- b be taught to be polite.
- c be given any kind of food.
- d be found for the homeless.
- e be finished by tonight.
- f be sent at any time.

B Complete the sentences using passives with modals. Use the words in parentheses ().

- 1 Before you help people, they should be asked (should / ask) if they want help.
- 2 I promise that the report _____ (will / finish) before I leave.
- 3 This _____ (can't / do) by one person. You need help.
- 4 Tori _____ (might / give) a job at the animal shelter.
- 5 I think more money _____ (should / spend) on animals.
- 6 The boy's injury is serious. He _____ (must / take) to a hospital right away.

C Answer the questions using passives with modals and the words in parentheses (). Then write another answer to the question using passives with modals and your own ideas.

- 1 What can happen at home? (food / cook in a microwave oven)

Food can be cooked in a microwave oven.

Clothes can be washed in a washing machine.

- 2 What must happen at airports? (bags / check)

- 3 What should happen in parks? (children / watch)

- 4 What will happen in your next class? (we / give a homework assignment)

- 5 What might happen in stores? (customers / tell the wrong price)



1 FUNCTIONAL LANGUAGE: Making offers

A Complete the conversations. Use the words in the box. Write two more conversations using your own ideas.

anyway appreciate can good
 kind let like manage

- 1 A Would you _____ to sit down?
 B I'm OK. Thanks _____.
- 2 A _____ I help you with those grocery bags?
 B Thanks, I really _____ it.
- 3 A _____ me get the door for you.
 B I can _____.
- 4 A Do you need a hand with that?
 B That's very _____ of you.
- 5 A I'm getting up. Do you want my seat?
 B Nope, it's all _____.
- 6 A _____
 B _____
- 7 A _____
 B _____



2 REAL-WORLD STRATEGY: Imposing on somebody

A What do the people request? Put the words in the correct order. Write a response either accepting or refusing the request. Then think of two more requests and responses.

- 1 I'm / but / sorry / is it / if / OK
 Ana _____ I use your phone for a moment?
 Mine is out of battery.

- 2 I / don't / but / mind / rude / would you / to be / mean
 Joe _____ letting me go ahead of you in
 line? I only have a few items, and I'm in a rush.

- 3 _____
- 4 _____

3 FUNCTIONAL LANGUAGE AND REAL-WORLD STRATEGY

A Offer to help the person in the picture. Then write the person's response.

1



A _____
B _____

2



A _____
B _____

3



A _____
B _____

4



A _____
B _____

B Read the situations. Write a request and a response. Use *I'm really sorry to have to ask ...* or *I don't mean to be rude ...* to make the requests.

1 Bernardo and Marta are co-workers. Their boss is waiting for their report by 5 p.m. but Bernardo gets a call that his son is sick. Bernardo has to leave. Marta doesn't have to leave.

A _____
B _____

2 Your car has broken down and won't be repaired for a few days. You need a car for a job interview tomorrow. Your neighbor has two cars.

A _____
B _____

1 LISTENING

- A  6.01 LISTEN FOR GIST Listen to the conversation about guerilla gardening. Check (✓) the topics that Angela mentions.

- What guerilla gardening is
- Why she started guerilla gardening
- The places she has done guerilla gardening
- Other countries where guerilla gardening happens
- Some of the problems with guerilla gardening

- B  6.01 LISTEN FOR DETAIL Listen again. Write T (true) or F (false).

- 1 Greg and Angela both do guerrilla gardening. F
- 2 People do guerrilla gardening to improve public spaces.
- 3 City governments help with guerrilla gardening projects.
- 4 People can send donations if they want to support guerrilla gardening.
- 5 Guerrilla gardening groups exist only in North America.
- 6 Businesses are helping guerilla gardening groups.



2 READING

- A Read about guerrilla gardening in Los Angeles, California. Circle the correct answers.

Guerrilla gardening started back in the 1970s and has grown into an international movement. In some places, people do it to make public spaces more beautiful; in other places, they do it to grow food. In South Central Los Angeles, it was very difficult in the past to find healthy food. That's why a movement was started to grow vegetable gardens on city property. An organization, L.A. Green Grounds, was formed and started planting fruit trees and vegetables. The gardeners were all volunteers and came from all over the city and many different professions. Green Grounds has helped to change a community. There is plenty more space that could be improved. The city of Los Angeles owns nearly 26 square miles of empty land. That's enough land to plant 725 million tomato plants!

- 1 Guerrilla gardening started *a few* / many years ago
- 2 In the past, people had to drive far to buy *fast food* / *healthy food*.
- 3 L.A. Green Grounds was started in order to *make the community beautiful* / *grow food*.
- 4 Volunteers for L.A. Green Grounds *all live* / *do not all live* in South Central Los Angeles.
- 5 The city of Los Angeles *owns* / *does not own* a lot of empty land.

3 WRITING

- A Read the report. Find the quotations and circle the phrases that are used to introduce them. Then underline the verbs that are used in the phrases.

The city has a lot of empty space that could be used for guerrilla gardening. A recent report by Our Community Together has made a list of the possible places. One of the leaders of the group claimed that "many parts of the city are ugly because nobody takes care of them. Using those spaces to grow plants will make the city more beautiful."

When asked for comment, one resident said, "I think this is an excellent idea. We could start with the Greenwood section of town. Right now it is full of trash. It should be cleaned up."

However, not everybody agrees. One person in city government pointed out that "the city has a lot of needs. The empty space could be used for day-care centers and libraries."

It is true that cities have many needs, but we must accept that having beautiful spaces is one of those needs.

- B Think of an empty space in your town that guerrilla gardening could improve. Write a report about the space. Write about where it is, how big it is, what the space looks like right now, and how it could be changed. Include at least one quotation. You can make up the quotation.

CHECK AND REVIEW

Read the statements. Can you do these things?

UNIT 6	Mark the boxes. <input checked="" type="checkbox"/> I can do it. <input type="checkbox"/> I am not sure.	If you are not sure, go back to these pages in the Student's Book.
	I can ...	
VOCABULARY	<input type="checkbox"/> use verbs and verb phrases to describe good works.	page 54
	<input type="checkbox"/> use expressions and different forms of words to talk about good deeds.	page 56
GRAMMAR	<input type="checkbox"/> use the passive voice in the simple present and simple past.	page 55
	<input type="checkbox"/> use the passive voice with the modals <i>can, might, must, and will</i> .	page 57
FUNCTIONAL LANGUAGE	<input type="checkbox"/> make, accept, and refuse offers.	page 58
	<input type="checkbox"/> politely impose on someone.	page 59
SKILLS	<input type="checkbox"/> write a report about a community project.	page 60
	<input type="checkbox"/> introduce quotes.	page 60

7.1

A COMMON LANGUAGE

1 VOCABULARY: Describing communication

A Use the words in the box to describe the quotes. Sometimes there is more than one correct answer.

catch up with	congratulate	criticize for
explain	gossip	keep in touch with
persuade to	reply	respond to



1 We were so excited to hear about the new baby. We're so happy for you!

congratulate

2 Well, I got a new job, and the baby is now walking! What's new with you?

3 Well, the reason that I was late was that my car broke down.

4 I just got your message. Yes, I will buy milk and bread.

5 Here are all the reasons we should get a dog.

6 Mike didn't do a great job on this report. He made several mistakes.

7 Hey. It's been a while since we talked, so I figured I'd call and say "hi."

8 Did you hear the news? Diana and Bernardo have broken up.

B Circle the correct words to complete the sentences.

- No one *informed* / *contacted* me that the date of the party had changed.
- Raquel was angry until Eduardo *gossiped* / *explained* that the reason he missed the party was that he was sick.
- Julio didn't know about the hurricane until he saw it *reported* / *informed* on TV.
- While we were catching up, Ben also *mentioned* / *recalled* that he got a new dog.

2 GRAMMAR: Reported speech

A Read the conversation. Then circle the correct words. Sometimes both words are correct.

Emma I like your hat.

1 Emma *said* / *told* Amin that she *likes* / *liked* his hat.

Amin I have had it for a long time.

2 Amin *said* / *told* that he *has* / *had had* it for a long time.

Emma Well, it's very nice.

3 Emma *said* / *told* that it *is* / *was* very nice.

Amin I've been ill.

4 Amin *said* / *told* Emma that he *is* / *had been* ill.

Emma I'm sorry to hear that.

5 Emma *said* / *told* that she *was* / *has been* sorry to hear that.

Amin I still don't feel well.

6 Amin *said* / *told* that he still *doesn't feel* / *didn't feel* well.

B Rewrite the sentences in reported speech.

1 "I haven't gotten any messages in a week."

She said that she hadn't gotten any messages in a week.

2 "Sorry I'm late. I didn't know where to go."

He told us _____.

3 "I haven't really kept in touch with Mike."

She said that _____.

4 "I'm trying to persuade my husband to get a dog."

She told us that _____.

5 "My boss criticized me for being late a couple times last week."

He explained that _____.

6 "I don't recall having sent that email."

He claimed that _____.

3 GRAMMAR AND VOCABULARY

A Report what the people said. Replace *said* or *told* with one of the verbs in the box.

commented explained informed persuaded recalled replied reported

1 "Jake needs to fill in two different forms," Risa said.

Risa explained that Jake needed to fill in two different forms.

2 "No, I haven't been able to contact Jane," Yumi said.

3 "The post is very funny," Victor said.

4 "There was an accident at your home in the morning," the police officer told Mr. Santiago.

5 "Take plenty of warm clothes on your trip," Sara told John. (He did what she said.)

6 Mike said, "In 1998, I saw the Statue of Liberty."

7 "You paid too much in taxes last year," the accountant said.



1 VOCABULARY: Talking about online communication

A Complete the definitions with the words in the box.

clickbait	geo-tag	hashtag	lurker	meme	newsfeed
podcaster	profile	status update	tag	timeline	trending topic

- 1 A lurker reads other people's comments and posts, but doesn't make their own comments or posts.
- 2 _____ is an article that is designed to get attention but that may not be true.
- 3 A _____ shows information about important things happening around the world.
- 4 You can find someone's photos and posts on their _____.
- 5 A _____ is a piece of information (usually funny) that spreads very quickly on the Internet.
- 6 A _____ is something that a lot of people are currently posting about.
- 7 When you _____ a photo online, people know where the picture was taken.
- 8 When you post a _____, you put new information online about yourself.
- 9 Your _____ has a description of you and your interests on a website.
- 10 When you _____ something online, you add information to it.
- 11 A _____ helps to connect an online post with other posts on the same topic.
- 12 If you are a _____ you host an online talk show.

2 GRAMMAR: Reporting questions

A Put the words in the reported questions in the correct order.

- 1 social media / asked / use / I / she / how often

She asked how often I use social media.

- 2 social media / asked / my parents / he / what / visited / sites / they

- 3 were / she / my favorite / what / blogs / asked

- 4 me / they / an iPad / used / if / asked / I / in high school / had

- 5 him / he / I / had / asked / met / if / anyone online

- 6 if / comment / asked / to / on / me / liked / videos / they / I



B Write the direct questions from exercise 2A.

- 1 *How often do you use social media?*
- 2 _____
- 3 _____
- 4 _____
- 5 _____
- 6 _____

3 GRAMMAR AND VOCABULARY

A An interviewer asked Maria questions. Complete her answers with words from exercise 1A.

- 1 Maria replied, "No, I never _____ *tag* _____ myself in my photos."
- 2 "I use _____ because more people see my ideas that way."
- 3 "I _____ my photos so people can see where I've been."
- 4 "I update my professional _____ every six months."
- 5 "No, I don't get all of my news from _____."
- 6 "My favorite _____ is Francine Veronica. I love her show."
- 7 "I often read about _____, since everyone is talking about them."
- 8 "I only share _____ that I think are funny and harmless."

B Report the questions the interviewer asked.

- 1 *The interviewer asked Maria if she ever tagged herself in her photos.*
- 2 _____
- 3 _____
- 4 _____
- 5 _____
- 6 _____
- 7 _____
- 8 _____



1 FUNCTIONAL LANGUAGE: Recounting stories

A Complete the conversations. Use the phrases in the box.

Apparently I heard that What happened was that
Who told you that Wow, that's terrible

Gloria So how was Tom's 30th birthday party? ¹ _____ I heard that _____ Tom's brother, Steve, didn't go. ² _____, he had the flu. He was too sick to get out of bed.

Hope ³ _____? That's all wrong. ⁴ _____ we had to change where the party was going to be. And anyway, nobody thought to call Steve and tell him. That's why he missed the party.

Gloria ⁵ _____!

in the end it turns out that someone told me that was like what happened was that

Ray Did you hear what happened to Ahsan last week?

Ivan ⁶ _____ he got fired for yelling at his boss.

Ray No, no, no. You see ⁷ _____ his boss told him he had to work over the weekend. And Ahsan ⁸ _____, "I can't. It's my daughter's birthday." Well, his boss told him that he had to work anyway, and Ahsan got mad and quit.

Ivan Really? Wow. That's too bad for Ahsan.

Ray Maybe not. You see, ⁹ _____ he was already thinking about looking for a new job. So, ¹⁰ _____ it might be for the best.



apparently it turns out that the funny thing is
you'll never believe this what happened was

Natasha Hey Vince. Did you hear about Sara?

Vince No. What?

Natasha ¹¹ _____, but she got married last weekend!

Vince Get out of here! I didn't even know she was dating anyone.

Natasha ¹² _____ she wasn't.

¹³ _____ she went to her

high school reunion last month, and her old boyfriend was there.

¹⁴ _____ she still had feelings for him after all these years, and ¹⁵ _____ he felt the same way about her. So anyway, now they're married.

Vince Well good for them. I hope it works out.

2 REAL-WORLD STRATEGY: Getting back on track

A Complete the conversation with the words in the box.

I lost my train of thought so, as I was saying what was I saying where was I? Oh yeah,

Irina Last night I couldn't get my daughter to put her tablet down.

Megan How is Olive? I heard that she won the swimming competition last week.

Irina Yeah. It was great. We were proud of her. Sorry, ¹ _____? So she wouldn't put the tablet away, and I was getting really annoyed. I wanted her to help clean up, and she'd been chatting with her friend Julia for hours.

Megan I know exactly how you feel. Josh never helps clean up either.

Irina It's super frustrating, right? ² _____, she'd been chatting with her friend for hours and still wouldn't put the tablet away. So eventually, I took it and told her she couldn't have it back for a week.

Megan Ha! I'll bet that caused a fight.

Irina You better believe it. So she was yelling and screaming, and uh ...

Megan Right, so she was yelling and screaming ...

Irina Right. Sorry, ³ _____. So anyway my husband comes in, like right in the middle of this, and gives her the tablet back! I couldn't believe it. I was so angry.

Megan I got angry with Mario last night. He was late for dinner, and I missed my meeting.

Irina That's too bad. So, ⁴ _____ David and I got into a big argument and now we're not talking to each other.

3 FUNCTIONAL LANGUAGE AND REAL-WORLD STRATEGY

A Imagine you know the woman in the picture. Make up a story about what happened to her. Write a conversation telling a friend about it. Your friend interrupts at least one time. Begin like this:

You *You'll never believe what happened to*

Friend _____

You _____

Friend _____

You _____

Friend _____

You _____

Friend _____



1 READING

A **READ FOR MAIN IDEA** Read the post. Underline the sentences that express the writer's main idea.

Emojis | Blog | Add comment | Share

Are you someone like me who resists using emojis? Can you not understand why people prefer silly images over meaningful words? Well, I have news for you: You and I are the problem, not emojis. The world has moved on, and you and I must, too. Here's why:

Emojis are global. When people speak different languages, they find it hard to communicate. But emojis mean the same thing to everyone. It doesn't matter if they speak Chinese, English, or Spanish.

Emojis are a big part of social media. Emojis are all over social media. In some platforms, they are over 40% of text. In a few years, they will likely be over 50%. Future communication is certain to have more emojis and fewer words. People find emojis a simpler and faster way to communicate.

Emojis are part of our everyday lives. Now you can order pizza 🍕 with emojis in a Tweet. What will be next – ✈️ plane tickets? Why not?

Language changes slowly, but it is always happening. Emojis are part of today's change. They are here to stay, until the next change. 😊

B **READ FOR OPINIONS** Read the post again. Circle the correct words to complete the statements.

- 1 The writer believes that people who resist using emojis *have good reasons* / *are part of the problem*.
- 2 The writer says that emojis are *helpful* / *unhelpful* when people speak different languages.
- 3 The writer believes that emojis *may be* / *will definitely be* more common in the future.

2 LISTENING

A **7.01** Listen to a discussion about using emojis in the classroom. Read the opinions. Write G for Gina's opinion, K for Ken's opinion, B for both, or X if something is not mentioned.

- 1 Emojis improve communication. G
- 2 Emojis help make creative work easier and more fun.
- 3 Students like what is familiar. That's why they prefer to use emojis to learn language.
- 4 Emojis can help with students who have clear communication difficulties.
- 5 Emojis can't help students understand difficult material like Shakespeare.
- 6 Just because students are interested doesn't mean they learn something well.
- 7 There are more benefits from using emojis for younger students than older ones.
- 8 There are many different kinds of activities students can do with emojis.



3 WRITING

A Write an informal email that does the following: tells the person you are going to miss a meeting, apologizes, and suggests a new time for the meeting.

B Now write a formal email that contains the same information from exercise 3A.

CHECK AND REVIEW

Read the statements. Can you do these things?

UNIT 7

Mark the boxes. I can do it. I am not sure.

If you are not sure, go back to these pages in the Student's Book.

I can ...

VOCABULARY use verbs and verb phrases to describe communication.

page 66

use terms for different types of online communication.

page 68

GRAMMAR report statements that were made in different tenses.

page 67

report questions that were asked in different tenses.

page 69

FUNCTIONAL LANGUAGE recount conversations, news, and stories.

page 70

get back on track after an interruption.

page 71

SKILLS write a formal and an informal email.

page 73

8.1

THE PERFECT JOB?

1 VOCABULARY: Describing jobs

A Cross out the word that does not naturally follow the adjective.

- | | | | | | |
|---|--------------|----------|----------|----------|---------------------|
| 1 | challenging: | work | day | job | vacation |
| 2 | high-paying: | position | employee | job | company |
| 3 | freelance: | company | job | position | worker |
| 4 | permanent: | career | employee | position | job |
| 5 | stressful: | boss | day | job | time |
| 6 | temporary: | job | friend | employee | place to live |
| 7 | tiring: | day | work | sleep | vacation |
| 8 | tough: | boss | job | fun | life |

B Complete the sentences. Use the words in the box.

desk job dream job full-time job ~~government job~~
 main job part-time jobs second job

- Teri is an accountant for the city of New York. She has a government job.
- Magda wants to work 40 hours a week, but she can't find a _____. Instead, she's working two _____: one in a store for 15 hours a week and one in a restaurant for 20 hours a week.
- Hector enjoys working with his hands and working outdoors. That's why he's so unhappy with his _____.
- Suki's a high school teacher. That's her _____. But she needs more money, so she has a _____. She works in a restaurant on weekends and during summer vacation.
- I love traveling and I love boats. So my _____ would be to work on a cruise ship and see the world.

2 GRAMMAR: Unreal present conditionals

A Match 1–6 in column A with a–f in column B.

- | | | | | |
|----------|---------------------------------------|----------|---|---------------------------------|
| A | | B | | |
| 1 | If I didn't need the money, | <u>e</u> | a | I might get a second job. |
| 2 | I'd invest in a new product if | _____ | b | I'd be a great boss. |
| 3 | If I had a lot of free time, | _____ | c | I wanted to work less. |
| 4 | I'd get together with friends more if | _____ | d | I had money in the bank. |
| 5 | If I ran my own business, | _____ | e | I wouldn't work two jobs. |
| 6 | I might take a salary cut if | _____ | f | I weren't working all the time. |

B Put the words in order to form unreal conditional sentences.

- 1 big house / if / I would / I lived / have / lots of space / in a
If I lived in a big house, I would have lots of space. OR I would have lots of space if I lived in a big house.
- 2 if / to the beach / didn't rain / more often / so much / it / we / would go

- 3 my neighborhood / always / so noisy / there / weren't / a lot of traffic / wouldn't be / if

- 4 far away / miss them / my family / lived / I / would / if

- 5 a dog / allergies / I would / didn't / if / get / I / have

3 GRAMMAR AND VOCABULARY

A Write an unreal conditional sentence to show the opposite of each situation. Then write two more conditional sentences using the words from exercises 1A and 1B.

- 1 I don't live in a big house. I don't have a lot of space.
If I lived in a big house, I would have a lot of space. OR I would have a lot of space if I lived in a big house.
- 2 My job is only part-time. I don't earn a lot of money.

- 3 My job is very challenging. I'm always tired when I get home.

- 4 My job is far away. It's not my dream job.

- 5 I don't work freelance. I am not my own boss.

- 6 I have a desk job. My job is very boring.

- 7 _____
- 8 _____



1 VOCABULARY: Talking about work/life balance

A Circle the correct answers.

- 1 My family life is the *place I live / (time I spend)* with my family.
- 2 When you have me time, you *do things with others / relax on your own*.
- 3 When you have downtime, you *don't do very much / have a little time*.
- 4 If you have a 9 to 5 job, you spend most of the *day / night* in an office.
- 5 When you take time off, you are *doing / not doing* your usual work or studies.
- 6 At a seminar, a *large / small* group of people have a discussion with a teacher or expert.
- 7 Someone who is always connected can do things on *the Internet / a phone* all the time.
- 8 When you have an assignment, someone has given you work you *like to / have to* do.
- 9 If you have a busy schedule, you *have / don't have* a lot of free time.
- 10 When you work the day / night shift, you might work from 4 p.m. to midnight.
- 11 During a lecture, the professor speaks for *less / more* than ten minutes.
- 12 During office hours, professors often *talk to / test* their students.
- 13 When you have a busy social life, you spend a lot of time with your *co-workers / friends*.
- 14 When you have a commitment, you have something you *must / want to* do.

2 GRAMMAR: *I wish*

A Read the sentences. Do they express present, past, or future wishes?

- 1 I wish I had more time to study. _____ *present*
- 2 I wish I hadn't bought these shoes. _____
- 3 I wish you hadn't moved away. _____
- 4 I wish I didn't have to work next week. _____
- 5 I wish I could go to the party tonight. _____
- 6 I wish you had told me the truth. _____
- 7 I wish I weren't living downtown. _____
- 8 I wish you were here. _____





B Write the correct form of the verb in parentheses ().

- 1 I wish I could go (can go) with you, but I have to stay home with the kids.
- 2 I wish I _____ (not buy) these shoes online. I don't like them, and I can't return them.
- 3 I wish I _____ (not take) the final exam next week. I need more time to study.
- 4 I wish I _____ (have) time to go to the party. I really don't want to miss it.
- 5 I wish I _____ (not have to) move. I know this apartment is small, but I really love it.
- 6 I wish I _____ (live) closer to my job. Then I could walk to work.
- 7 I wish I _____ (go) somewhere else for my vacation. It rained every day at the beach.
- 8 I wish I _____ (not say) that. It was rude. I'm sorry.

3 GRAMMAR AND VOCABULARY

A Write sentences that are true for you. Use *wish* and the phrases in the box.

- | | | |
|------------------------------------|---------------------------------|---------------------------------|
| (not) be always connected | have a (better) family life | have (more) time off |
| have a (more exciting) social life | have (more) downtime | (not) have a lot of commitments |
| (not) have a 9 to 5 job | take it easy (more) | (not) have a busy schedule |
| (not) work the night shift | | |

- 1 I wish I had more downtime at work.
- 2 _____
- 3 _____
- 4 _____
- 5 _____
- 6 _____
- 7 _____
- 8 _____
- 9 _____
- 10 _____

1 FUNCTIONAL LANGUAGE: Discuss options

A Match 1–8 in column A with a–h in column B.

A B

1 I would if _____ f

2 Have you _____

3 It can't _____

4 You might _____

5 Maybe _____

6 I'd try that if _____

7 You have nothing _____

8 Is there anyway _____

a I were you.

b you can do it next week?.

c you could offer to talk about the problem.

d to lose.

e tried talking to someone about the problem?

f I were in your shoes.

g want to suggest another solution.

h hurt, right?

2 REAL-WORLD STRATEGY: Negative advice

A Correct the mistakes in the responses.

1 A I'm going to leave my phone in the car.

B You don't want do that.

You don't want to do that.

2 A I'm going to stay home on the day of the exam.

B I couldn't do that if I were you!

3 A I'm going to complain to the boss about the job.

B You might to not want to do that.

4 A I'm going to lie to Sam about where I was last night.

B I'll avoid that if I were you.

5 A I'm going to tell my son that I don't like his new girlfriend.

B I wouldn't do that if I was you.

6 A I'm going to change my email password to 12345.

B I'd avoid that if I'd were you.





3 FUNCTIONAL LANGUAGE AND REAL-WORLD STRATEGY

A Read the statements. Write advice.

1 A I have real sleeping problems. Some nights I don't fall asleep for two hours.

B *Have you tried drinking warm milk? I've heard that helps.*

2 A My pants don't fit well. I'm not going to eat any bread, meat, or fruit until they fit again.

B *I wouldn't do that if I were you! A healthy diet includes all types of foods.*

3 A I can't believe I'm still living at home. I wish I could afford to get my own place.

B _____

4 A I can't seem to find a permanent job. For the past two years I've only gotten temporary ones.

B _____

5 A I have a 9 to 5 job that I really hate. I'm so bored that I want to quit.

B _____

6 A I've been working the night shift for two years. I've asked to work the day shift a few times, but I never get it.

B _____

7 A I'm going to take a trip around the world. I don't have much money, but I've heard it's not too hard to find work in other countries.

B _____

8 A I moved here six months ago and still don't know anyone. I'm lonely.

B _____

9 A I owe a friend some money, but I can't pay him back.


B _____

10 A A good friend of mine is depressed. I don't know what to do.

B _____

1 LISTENING




A  8.01 Listen to the conversation. What made Selena's digital detox successful?

B  8.01 LISTEN FOR ATTITUDE Listen again. Write *T* (true) or *F* (false) for each statement.

- 1 Selena understands why Josh thinks she didn't enjoy her vacation. _____
- 2 Josh is surprised that Selena's digital detox worked. _____
- 3 Selena doesn't understand why Josh doubts the digital detox app. _____
- 4 At the end of the conversation, Josh changes his opinion of the digital detox app. _____

2 READING

A Read the text. Check (✓) the benefits the writer mentions.

● ● ● 
 

The benefits of turning off your phone

A recent study has shown that we touch our phones 80 times a day on average. That is a shocking number, and it can't be good for us. Here are three ways turning off our phones can help us:

1. We are on our phones so much that we are filling our heads with unimportant information. We're not using our eyes to notice who and what is around us. Studies have shown that we get ideas from noticing things. If our brains are filled with unimportant things and not with new things we see around us, we have fewer new ideas.
2. People feel less stress when they stop using their phones all the time. They also sleep better. You certainly don't need your phone in your bedroom. Buy an old-fashioned alarm clock. It will do as good a job waking you up in the morning.
3. Having a conversation with someone is much better than 50 texts or 10 emails. This is especially true at work where co-workers get more things done and get them done faster when they talk face to face. People understand each other better and trust each other more.

- 1 Better education
- 2 Better health
- 3 Better ideas
- 4 Better jobs
- 5 Better relationships



3 WRITING

- A Read the comments that listeners left on the podcast web page. Look at the underlined phrases. Then choose the correct answer.

Comments
🔍 🏠

1 This week's podcast was really interesting. To be honest, I hadn't thought a lot about how often I use my phone. As you said, it's strange that my friends and I get together and then spend so much of the time looking at our phones. I have a question about where to go for digital detox. You point out that it is a good idea to go to a place where everybody is trying to do a digital detox. Does it matter if the people are friends or strangers? I mean, if a friend of mine wants to do a digital detox, could we go together or would that be a bad idea? I look forward to hearing your reply!

2 I really enjoyed this week's podcast. There was one thing in particular that interested me. I never knew there were places that focus on technology-free experiences. I was wondering if you could give me the names of two or three places like that.

These people use the underlined phrases to:

- A give an opinion about what he or she heard in the podcast.
 B refer to a statement or opinion he or she heard in the podcast.
- B Write a comment about the conversation you heard in exercise 1A. Use phrases that reference the speakers' statements or opinions.

CHECK AND REVIEW

Read the statements. Can you do these things?

UNIT 8	Mark the boxes. <input checked="" type="checkbox"/> I can do it. <input type="checkbox"/> I am not sure.	If you are not sure, go back to these pages in the Student's Book.
VOCABULARY	<input type="checkbox"/> I can ...	
	<input type="checkbox"/> use adjectives to describe jobs and work situations.	page 76
	<input type="checkbox"/> discuss factors related to a healthy work/life balance.	page 78
GRAMMAR	<input type="checkbox"/> use present unreal conditionals.	page 77
	<input type="checkbox"/> express dissatisfaction with <i>I wish</i> .	page 79
FUNCTIONAL LANGUAGE	<input type="checkbox"/> discuss options.	page 80
	<input type="checkbox"/> offer a warning.	page 81
SKILLS	<input type="checkbox"/> write a comment about a podcast.	page 83
	<input type="checkbox"/> make reference to points other people make.	page 83

9.1

READING THE SIGNS

1 VOCABULARY: Talking about places

A Write the place under each picture. The first letter of each word is given to you.



1 toll _____
plaza _____



2 r _____
a _____



3 b _____



4 c _____



5 p _____



6 c _____



7 c _____
s _____



8 r _____
s _____



9 l _____

B Cross out the word that does not belong.

- | | | | | |
|-------------------------|-------------|-------------------|------------|--------------|
| 1 Government buildings: | city hall | construction site | courthouse | consulate |
| 2 City buildings: | arts center | city hall | consulate | rest stop |
| 3 Outdoor areas: | boardwalk | laboratory | playground | public space |

2 GRAMMAR: Prohibition, permission, obligation (present)

A Circle the correct answer.

- 1 You aren't allowed to / aren't required to wear shorts in the swimming pool.
- 2 You are allowed to / are required to have a passport for international travel.
- 3 You are allowed to / are supposed to arrive at the airport at least an hour before departure.
- 4 You are supposed to / may not use your phone during the exam. If you do, you will fail.
- 5 You are allowed to / shouldn't eat and drink during the break, but not during class.
- 6 You may / must leave the meeting early if you want to.

B Complete the sentences. Use the verbs in parentheses () and (not) be allowed to, (not) be supposed to, (not) be required to, or may (not).

- 1 There's a stop sign. You are required to stop (stop).
- 2 You _____ (charge) your phone here. The sign says it's OK.
- 3 On the day of the exam, you _____ (leave) your phone at home. If you don't, the teacher will take it away.
- 4 You _____ (turn) right when the sign says "no right turn."
- 5 All students _____ (take) the final exam. They can't pass the course without it.
- 6 I _____ (be) here until 9 o'clock. I hope it's OK that I'm a little early.



3 GRAMMAR AND VOCABULARY

A Write rules for each place. Use (not) be allowed to, (not) be supposed to, (not) be required to or may (not).

- 1 airport terminal (prohibition)
You are not allowed to go through security without a ticket.
- 2 boardwalk (permission)

- 3 city hall (obligation)

- 4 construction site (obligation)

- 5 courthouse (permission)

- 6 consulate (prohibition)

- 7 public space (permission)

- 8 residential area (prohibition)

1 VOCABULARY: Talking about rules

A Write *N* if the underlined part of the sentence is a noun. Write *V* if it is a verb.

- | | | | |
|--|---------------|--|-------------|
| 1 Your car needs <u>to be registered</u> . | <u> </u> V | 9 You have my <u>permission</u> to go. | <u> </u> |
| 2 Where's the <u>registration</u> ? | <u> </u> N | 10 We <u>are required</u> to leave by 8. | <u> </u> |
| 3 You <u>are not permitted</u> to park here. | <u> </u> | 11 I know my <u>limits</u> . | <u> </u> |
| 4 There's a <u>ban</u> on noise after 11 p.m. | <u> </u> | 12 He <u>is prohibited</u> from entering. | <u> </u> |
| 5 He lost <u>control</u> of the car and hit a tree. | <u> </u> | 13 It's your <u>obligation</u> to help. | <u> </u> |
| 6 The rule <u>limits</u> the number of cars. | <u> </u> | 14 Driving school isn't a <u>requirement</u> . | <u> </u> |
| 7 There's a <u>prohibition</u> on smoking here. | <u> </u> | 15 We <u>are obliged</u> to have a license. | <u> </u> |
| 8 Cars <u>are banned</u> from some parts of the downtown area. | <u> </u> | 16 Who <u>controls</u> the parking lot? | <u> </u> |

B Complete the sentences with words from exercise 1A.

- 1 Your life changes when you become a parent, because parents have many obligations.
- 2 There's a temporary ban on soccer fans at the stadium. They are not allowed to attend any games.
- 3 There's a limit on the number of students we can accept. This year we can't take more than 20.
- 4 Parents should control their children's behavior.
- 5 It is not a requirement to take English 1 before English 2, but it is a good idea.
- 6 Nobody is permitted to leave the building until the police say it is OK to do so.

C Complete the sentences with your ideas.

- 1 If I were the leader of my country, it would be a requirement for people to vote.
- 2 There should be a ban on drinking and driving.
- 3 If I were the teacher, I would limit video games.
- 4 I don't think children should be permitted to use mobile phones.
- 5 I don't think governments should control the internet.
- 6 The prohibition against drinking and driving should be removed.



2 GRAMMAR: Prohibition, permission, obligation (past)

A Write the missing words.

- 1 I could not play after school when I was young.
- 2 Victor was _____ to work last weekend, so he couldn't go to the game.
- 3 Were you allowed _____ eat candy when you were a child?
- 4 I _____ supposed to wear a suit at my last job, but sometimes I didn't.
- 5 The kids were _____ to play in the park until their parents came to get them. They always had fun.
- 6 Did you _____ to move, or did you move because you wanted to?

B Write about the bike race Mario was in last month. Use *(not) allowed to, could (not), had to, supposed to, and required to*.

Rules of the Race

- 1 Mario _____ was allowed to ride with a team.
- 2 Mario _____ stop another cyclist.
- 3 He _____ wear a helmet.
- 4 He _____ stop for water.
- 5 _____ have a second bike.
- 6 _____ cross the yellow line.



C Rewrite the sentences. Use the words in parentheses (). Then check (✓) any sentences that used to be true in your country.

- 1 It was a requirement for a child to start school at the age of 4. (require)
A child was required to start school at the age of 4.
- 2 Students had to stand when the teacher entered the room. (require)

- 3 It was necessary for students to wait until the teacher called on them before they spoke. (supposed to)

- 4 Children could play in the streets until nighttime. (allow)

- 5 A child couldn't talk when the family was having a meal. (allow)

1 FUNCTIONAL LANGUAGE: Making generalizations

A Correct the mistakes in the sentences.

- 1 I ~~general~~^{generally} don't eat a big breakfast.
- 2 I tend have just a cup of coffee.
- 3 On whole, mealtime isn't very important to me.
- 4 Generally speak, I don't eat dinner with my family.
- 5 In average, I eat with my family once or twice a week.

B Complete the conversation. Sometimes there may be more than one answer.

A Let me be the first one to say welcome to the company.

B Thank you. I'm really happy to be here.

A I know it's your first day, so do you have any questions?

B Uh, yeah a couple. Is there a dress code?

A ¹ _____, no. You can dress pretty casually – unless we have a big meeting scheduled or something like that.

B That's good to know. What about start times? Do most people ² _____ have a 9 to 5 schedule, or do some people start later or earlier?

A ³ _____, it's 9 to 5. But if there's a reason you need to work a different schedule, we can talk about it.

B No, 9 to 5 works fine for me. I was just curious. What about lunch? How much time do people take?

A ⁴ _____, about 30 minutes. Some people take a full hour and work a little later, though.



2 REAL-WORLD STRATEGY: Contrasting information

A Read what speaker A says. Put the words in speaker B's response in the correct order. Which are true for you?

1 A We tip 20% to a hairdresser.

B that / nearly / don't / much / tip / as / we / as

We don't tip nearly as much as that.

2 A Strangers shake hands when they meet.

B country / we / do / that / don't / in / it / way / my

3 A Friends kiss each other twice when they meet.

B really? / that / do / we / where / from / don't / come / I

4 A Workers get five weeks of vacation every year.

B back / differently / things / home / we / do

3 FUNCTIONAL LANGUAGE AND REAL-WORLD STRATEGY

A Read Mathilde's comments about the French way of life. Respond with generalizations about your country.

1 **Mathilde:** On average, French people work 35 hours a week.
On average, in Japan we work more than 40 hours a week.

2 **Mathilde:** On the whole, children in my region go to school four and a half days a week.

You: _____

3 **Mathilde:** Generally speaking, French people go on vacation in August.

You: _____

4 **Mathilde:** French people generally don't eat a sandwich for lunch.

You: _____

5 **Mathilde:** Young people tend to live with their parents until they're in their twenties.

You: _____

6 **Mathilde:** In general, French restaurants are open from noon to 2 p.m. and from 7 p.m. to 9 p.m.

You: _____



B Check (✓) the generalizations about mealtime that are the same in your country. Write contrasting information for the sentences you do not check.

1 We eat our main meal at noon.
We do things differently back home. We eat our main meal at 6 in the evening. _____

2 In general, people eat cheese at the end of meals.

3 We never have a meal without bread.

4 Generally speaking, the whole family eats together on Sundays.

5 Meals can last six hours.



1 READING

A Read the article. Who are Oscar and Mimi?

When we think of animals that help disabled people, we usually think of dogs. They are great helpers to blind people and deaf people.

However, consider people in wheelchairs who can't use their arms or legs. They can't turn on the microwave oven or start up their computer. They can't pick up something that has fallen on the floor. Dogs can't help people who no longer have those abilities, but helper monkeys can.

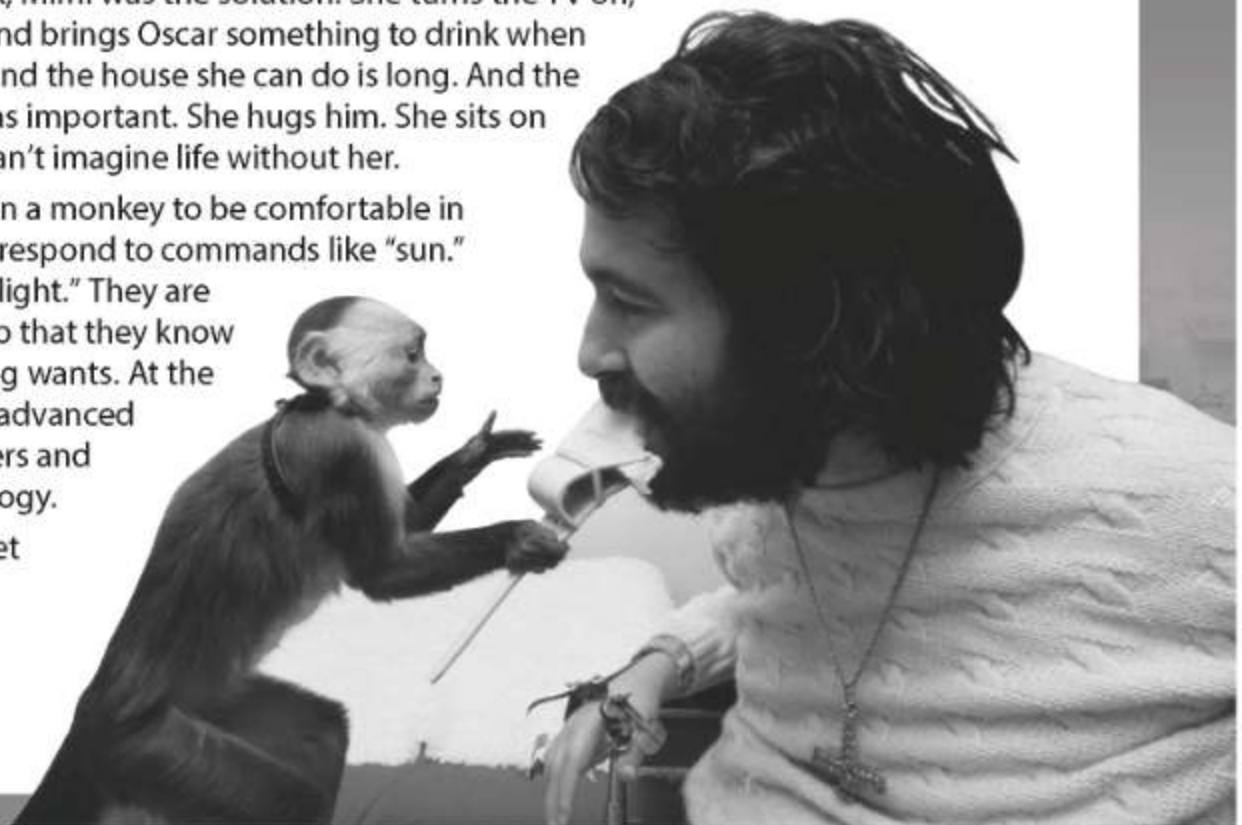
That's why Oscar has Mimi. Oscar suffered serious injuries after a car accident and couldn't stay alone at home while his wife was at work; Mimi was the solution. She turns the TV on, switches the lights on and off, and brings Oscar something to drink when he is thirsty. The list of jobs around the house she can do is long. And the pleasure she gives Oscar is just as important. She hugs him. She sits on his leg and plays with him. He can't imagine life without her.

It takes three to five years to train a monkey to be comfortable in someone's home. They learn to respond to commands like "sun."

That means "please turn on the light." They are trained to look for a laser light so that they know what the person they are helping wants. At the end of their training, they learn advanced skills like opening food containers and using different forms of technology.

With helper monkeys, people get back a lot of the independence and confidence they have lost.

What's more, because monkeys live 30–40 years, they offer long-term companionship.



B **RECALL KEY INFORMATION** Look at the questions. Can you remember the information? Check your answers in the article.

- 1 Why can't Oscar use his arms and legs?
- 2 What are two things Mimi does for Oscar?
- 3 How long is the monkey's training?
- 4 How long do monkeys live?

2 LISTENING

A **9.01** Listen to part of a talk show. Check (✓) the topic the people discuss. Do you agree with Vince or with Carla? Why?

- if people ever have trouble with their monkey helpers
- if monkey helpers get enough training
- if it is dangerous to have monkeys in people's home
- if it is right to use monkeys to help people

3 WRITING

A Read the response to exercise 2A and circle the words that show the writer's attitude.

I have to say that I completely agree with Carla here. It's obviously important to help the disabled be as independent as possible, but we're forcing these monkeys to lead unnatural lives. Sadly, this is the case with many service animals. Frankly, I think it's very unfair the animals.

B Do you agree or disagree with the use of service animals to help the disabled? Why? Use adverbs to show your attitude.

CHECK AND REVIEW

Read the statements. Can you do these things?

UNIT 9	Mark the boxes. <input checked="" type="checkbox"/> I can do it. <input type="checkbox"/> I am not sure.	If you are not sure, go back to these pages in the Student's Book.
	I can ...	
	VOCABULARY <input type="checkbox"/> use nouns and compound nouns to name different places.	page 86
	<input type="checkbox"/> talk about rules.	page 88
	GRAMMAR <input type="checkbox"/> express prohibition, permission, and obligation in the present.	page 87
<input type="checkbox"/> express prohibition, permission, and obligation in the past.	page 89	
FUNCTIONAL LANGUAGE <input type="checkbox"/> use phrases to make generalizations.	page 90	
<input type="checkbox"/> give contrasting information.	page 91	
SKILLS <input type="checkbox"/> express opinions in writing.	page 93	
<input type="checkbox"/> use adverbs to show attitude.	page 93	

10.1

ACCIDENTAL DISCOVERIES

1 VOCABULARY: Talking about discoveries

A Match 1–9 in column A with a–i in column B.

A

- 1 In their research, scientists noticed a f
- 2 They have been investigating the
- 3 They have been trying to gain
- 4 Scientists have faced
- 5 Studying frogs has provided
- 6 Researchers believe they have made a
- 7 Scientists have carried out
- 8 Nobody has been able to provide a
- 9 They are hoping to make

B

- a phenomenon of frog behavior before bad weather.
- b solution yet.
- c important knowledge about predicting weather.
- d breakthrough in understanding animal behavior.
- e insights into how birds behave before storms.
- f connection between weather and animal behavior.
- g many challenges in doing this kind of research.
- h an important discovery in the future.
- i research into unusual animal behavior.

2 GRAMMAR: Past unreal conditionals

A Read the situations. Then choose the sentence that explains the situation.

- 1 We went out to eat because there was no food in the fridge.
 - a We wouldn't have gone out to eat if there had been food in the fridge.
 - b There would have been food in the fridge if we had gone out to eat.
- 2 Sylvia didn't go to the party because she had to work late.
 - a If Sylvia had gone to the party, she wouldn't have had to work late.
 - b If Sylvia hadn't had to work late, she would have gone to the party.
- 3 The forest fire started because someone at a campsite was careless.
 - a If the forest fire hadn't started, someone at a campsite wouldn't have been careless.
 - b If someone at a campsite hadn't been careless, the forest fire wouldn't have started.
- 4 George lost the race because he started one second late.
 - a George wouldn't have lost the race if he hadn't started one second late.
 - b George wouldn't have started one second late if he hadn't lost the race.



B Put the words in the correct order to form sentences with unreal past conditionals.

1 known / I / would / had / if / have / come / I

I would have come if I had known. OR If I had known, I would have come.

2 them / you / helped / asked / if / boys / have / the / had / would

3 more careful / fallen / been / you / you / if / had / have / wouldn't

4 we / the / been / sick / gone on vacation / have / baby / hadn't / if / would

5 you / if / would / seen you / the doctor / an appointment / earlier / have / made / had

6 you / you / would / had / I / me / texted / have / if / told

3 GRAMMAR AND VOCABULARY

A Complete the sentences with the phrases in the box. Then rewrite the sentences with unreal past conditionals.

a breakthrough challenges a connection ~~the phenomenon~~ research a solution

1 Scientists didn't investigate the phenomenon because they had no funding.

Scientists would have investigated the phenomenon if they'd had funding. OR If scientists had had funding, they would have investigated the phenomenon.

2 Scientists didn't notice _____ between cars and climate change because they didn't have enough information.

3 Researchers made _____ because they performed new experiments.

4 Scientists carried out new _____ because they didn't understand the problem.

5 It took years to complete the research because the researchers faced so many _____.

6 Scientists were able to provide _____ because their research was successful.



1 VOCABULARY: Discussing right and wrong

A Do these sentences mean the same thing? Write *S* (same) or *D* (different).

- | | | |
|-------------------------------------|-------------------------------------|---------------|
| 1 It was an epic fail. | It was a small mistake. | <u> D </u> |
| 2 You'll have to correct the error. | You'll have to correct the mistake. | <u> S </u> |
| 3 He blames me. | He says it's my fault. | <u> </u> |
| 4 It was a real blunder. | It was a big mistake. | <u> </u> |
| 5 I'll fix the problem. | I'll make it right. | <u> </u> |
| 6 There was confusion. | There was an error. | <u> </u> |
| 7 I got it wrong. | I made it right. | <u> </u> |
| 8 There was a mix-up. | There was a misunderstanding. | <u> </u> |
| 9 They didn't get it right. | They made an error. | <u> </u> |

2 GRAMMAR: Past modals

A Complete the sentences. Use the words in parentheses (). Add *not* where necessary.

- Why didn't you tell me you were hungry? I could have given (could / give) you something to eat.
- I wanted to go to the party, too. You _____ (should / go) without me.
- It's too bad you didn't take any medicine. It _____ (might / help).
- I'm sorry. I didn't know you needed money. I _____ (could / lend) you some.
- I didn't know you had a problem. You _____ (should / call).
- I told Charlie never to text and drive. He _____ (might / have) the accident if he'd listened to me.
- David was supposed to meet me at the station but he didn't. He _____ (may / miss) his train.
- Marta's computer was hacked. She _____ (should / change) her password more often.



B Write responses to the sentences in 1-8. Use *could*, *might*, and *should* and the words in the box.

accept their job offer fix it get the position have a good time
leave for work earlier receive some gifts walk win

1 It's too bad you didn't run in the race.

You might have won. OR You could have won.

2 Why didn't you apply for the job?

3 It's too bad Araceli didn't come to the party.

4 It was a mistake not to take the other job.

5 It's too bad Josh was late for work.

6 Why didn't you tell us it was your birthday?

7 Why did you take the bus?

8 Why did they blame me for the problem?

3 GRAMMAR AND VOCABULARY

A Complete the sentences with your own ideas.

1 Maxine didn't correct the mistake until a month later.
She should have corrected it right away.

2 It wasn't your fault.
You couldn't _____.

3 I couldn't fix the problem by myself. I should
_____.

4 I thought Martin told you the meeting had been canceled.
It was a mix-up.
I should _____.

5 Kara was to blame for the accident.
She shouldn't _____.

6 It was an epic fail.
I might _____.

7 It was a mistake to invite only some of my co-workers to
the party.
I should _____.

8 There was a lot of confusion about where to meet.
I should _____.



1 FUNCTIONAL LANGUAGE: Engaging listeners

A Circle the correct words.

- 1 You won't *believe / think* this, but our flight was canceled.
- 2 Well, you *can / do* imagine. We were really upset.
- 3 Yeah, but you know *how / what?* We ended up getting free plane tickets.
- 4 *Are you / Do you get* ready for this?
- 5 They upgraded us to first-class seats. *Is / Isn't* that amazing?
- 6 We went out to look for the dog, and *don't / wouldn't* you know it? He was in the backyard the whole time.
- 7 So I found \$100 on my way to the interview. But that's not *it / all!* I got the job, too!

2 REAL-WORLD STRATEGY: Showing interest in a story

A Complete the conversation with the expressions in the box.

Let me guess – you ~~Don't tell me you~~ You must be joking. That's so awful

A My boss is really angry at me.

B ¹ Don't tell me you were late for work again!

A Yup. That's the third time this month.

B ² _____ forgot to set your alarm clock.

A No, I set it. But the power went out in the middle of the night and reset it.

B ³ _____. You have the worst luck.

A Yeah, tell me about it. Anyway, I tried to explain, but my boss said if it happens again he'd fire me.

B ⁴ _____. What are you going to do?

A Get to work on time! What else can I do?





3 FUNCTIONAL LANGUAGE AND REAL-WORLD STRATEGY

A Complete the conversation with the expressions from exercises 1A and 2A.

Ari You're back from your vacation. You look great! How was the hotel where you stayed?

Dia We never got there. You'll never ¹ *guess what happened* .

Ari What?

Dia We rented a car at the airport. You won't ² _____, but twenty minutes after we left the airport, we got a flat tire.

Ari Seriously? A flat tire on a rented car?

Dia We weren't happy. You can imagine. Anyway, while we were trying to change the tire, a man from the island stopped and asked if we needed help. By the time he changed the tire, it was lunchtime, so he invited us to have lunch with his family.

Ari Don't ³ _____ you went to a stranger's home for lunch!

Dia Everyone in the family was so friendly. They were happy to have us for lunch. Their home was next to the beach. ⁴ _____? They had an extra room, and we ended up staying there.

Ari You must ⁵ _____! The whole week?

Dia Yeah. The whole week. Isn't ⁶ _____? The funny thing is we didn't need the car at all. We never went anywhere else on the island.

B Imagine you are Dia. Something else surprising happened during the vacation. Write the conversation with expressions from exercises 1A and 2A. Use an idea in the box or your own idea.

You took the wrong suitcase at the airport. A famous person was at the beach every day.
Your flight home was canceled.

Dia *You'll never guess what else happened to me.* _____

Ari _____

Dia _____

Ari _____



Dia _____

Ari _____

Dia _____

Ari _____

1 LISTENING

- A  **10.01** Listen to a conversation. What things do the man and woman agree they could not live without?
- B  **10.02** **LISTEN FOR TONE** Listen to the tone of the speakers' voices. Circle the correct answers.
- "You mean like air, food, and water?"
 - She is trying to be funny.
 - She wants information.
 - "Paper and pen?"
 - She is asking if he needs paper and a pen.
 - She is surprised.
 - "I just love them."
 - He is saying a fact.
 - He is not serious.
 - "Really, I couldn't live without either of my parents."
 - He is saying a fact.
 - He is trying to be funny.
 - "Sunsets at the beach?"
 - She is asking him to repeat the question.
 - She is surprised.



2 READING

- A Read the story. What did Olivia learn about living without the things she had loved before?

When Olivia Stanton lost her job, she seemed to have lost everything. First it was her apartment and all the things she couldn't take when she moved in with her sister. There was her piano, her furniture, and the books she loved. The only thing she kept with her the whole time was her laptop computer. Without the computer, she wouldn't have been able to look for a job or stay in touch with friends.

For the first few months, Olivia found it very hard to live without all of her things. But as time went on, she learned she actually enjoyed life more with less stuff. She started looking for other things she could live without. She got rid of her car and started walking more or taking the bus. She gave up her gym membership and started running in the park instead. She also started a blog about her new stuff-free lifestyle. From that blog, she got an offer to write a book and a \$10,000 advance. With the \$10,000, Olivia has been able to re-establish her life. She moved out of her sister's house and got a new apartment – a smaller one that fits with her new lifestyle. She has no desire to get back all the things she had before. Aside from the laptop, she has found that the only things she can't live without are her friends and the opportunities she found online.

- B Circle the correct answers.
- Olivia moved out of her apartment (after) / before she lost her job.
 - Olivia got rid of most of her things when she moved to her sister's / because she needed the money.
 - Olivia found that without all of her things life got better / worse.
 - Olivia was able to get a new apartment because she got a new job / an offer to write a book.

3 WRITING

- A Read the post from Olivia's blog. Circle the words that show contrast and underline the words that show similarity.

When I think about my old lifestyle, it really couldn't be more different from how I live now. My life was full of things. I mean, I owned a lot of stuff, but the things I owned didn't really make me happy. I had a nice car, but I was always worried it would get scratched or dented whenever I drove somewhere. Similarly, I had a lot of really nice clothes, but I worked so much to afford them that I never had time to wear the outfits I liked so much. Now, on the other hand, I have a lot fewer things. But the things I do own are things I truly enjoy, and I also have time to actually enjoy them now.

- B Write a comment about what is and is not important in your life. Use the words from exercise 3A to help you.

CHECK AND REVIEW

Read the statements. Can you do these things?

UNIT 10	Mark the boxes. <input checked="" type="checkbox"/> I can do it. <input type="checkbox"/> I am not sure.	If you are not sure, go back to these pages in the Student's Book.
	I can ...	
VOCABULARY	<input type="checkbox"/> use verb + noun phrases to describe research, investigation, and discovery.	page 98
	<input type="checkbox"/> talk about right and wrong.	page 100
GRAMMAR	<input type="checkbox"/> use past unreal conditionals to discuss present outcomes.	page 99
	<input type="checkbox"/> use modals of past probability to suggest unreal alternative outcomes.	page 101
FUNCTIONAL LANGUAGE	<input type="checkbox"/> keep a listener engaged.	page 102
	<input type="checkbox"/> show interest in a story.	page 103
SKILLS	<input type="checkbox"/> write a comment on a blog post.	page 105
	<input type="checkbox"/> use words to show similarity and contrast in writing.	page 105

11.1

STUDENT STORIES

1 VOCABULARY: Talking about college education

A Use the words in the box to complete the email from a college student in his first week.

association campus degrees dorm facilities faculty freshmen
 grades majors professors semester society undergraduate


Hi Sis!

I just wanted to write quickly and let you know how things are going here. So far, everything's great! The ¹ campus is really beautiful, but it's also huge. I've gotten lost a couple times. The ² _____ I'm staying in is nice and modern, and my roommate seems like a nice guy. I think we'll get along really well. There was a meeting for all the ³ _____ last night. It was a good chance to meet people since we're all new here. A couple members of the ⁴ _____ were there also, although I won't meet any of my ⁵ _____ until classes start on Monday.

The ⁶ _____ here are fantastic! The cafeteria is big and has great food. There's a gym and a swimming pool... There's even a library just for ⁷ _____ students. People studying for advanced ⁸ _____ apparently have a separate library.

I think I'm going to have a lot of fun this ⁹ _____. I've already joined an acting ¹⁰ _____. But don't worry, I'm not going to neglect my studies or let my ¹¹ _____ fall. I've also joined an ¹² _____ for engineering ¹³ _____, so I'll have plenty of study partners.

Anyway, gonna go now. Miss you lots,
Roberto



2 GRAMMAR: Gerund and infinitive after *forget*, *remember*, *stop*

A Check (✓) the correct sentences. Then correct the mistakes in the incorrect sentences.

- | | |
|---|---|
| 1 I'll never forget climbing that mountain. It was so exciting. <input checked="" type="checkbox"/> | 6 years ago. I was playing them too much. <input type="checkbox"/> |
| 2 Do you remember ^{seeing} to see my phone anywhere? <input type="checkbox"/> | 7 Sorry. I didn't remember bringing your book. I'll bring it tomorrow. <input type="checkbox"/> |
| 3 You forgot texting me again. Why can't you remember? <input type="checkbox"/> | 8 I remember meeting the owner of the business, but I can't remember his name. <input type="checkbox"/> |
| 4 I stopped buying some milk. Here it is. <input type="checkbox"/> | 9 I stopped at the ATM machine to get some money. <input type="checkbox"/> |
| 5 I stopped playing video games a few | |

B Complete the conversations. Use the words in parentheses ().

- 1 A I can't find my phone.
B I _____ *remember seeing* _____ (remember / see) you with it a short time ago.
- 2 A I didn't tell Anita and Diego about the party.
B I'll _____ (remember / tell) them later on.
- 3 A I'm going out now.
B Don't _____ (forget / get) something for dinner.
- 4 A What is something you will never forget?
B I'll never _____ (forget / meet) my wife for the first time.
- 5 A Are these flowers for me?
B Yes, I _____ (stopped / buy) them for you on my way home from work.
- 6 A Are you a vegetarian?
B Yes, I _____ (stopped / eat) meat when I was in high school.

3 GRAMMAR AND VOCABULARY

A Complete the conversations using the words in the box and the words in parentheses ().

campus dorm facilities grades professor semester society

- 1 A Thank goodness! My _____ are finally improving.
B That's great. What are you doing differently?
A I _____ (stop, play) so many video games.
- 2 A Did you finish your research paper?
B What paper? I _____ (not, remember, have) a paper due this week!
A Well, we have one. The _____ assigned it a month ago.
- 3 A So are you joining the theater _____ ?
B No. I _____ (forgot, sign up) by the deadline.
A That's too bad. Well maybe you can join next _____ .
- 4 A Well, I'm back from my tour of the college.
B Did you _____ (remember, ask) about the gym and the swimming pool?
A Yeah, we saw them. They're really nice _____ .
- 5 A Did you live in a _____ in college?
B At first. But I had the messiest roommate. He never cleaned up. I couldn't take it. I had to _____ (stop, live) with him and move into an apartment just off _____ .



1 VOCABULARY: Talking about science

A Complete the sentences with the correct words in the box.

science scientist scientific scientifically-proven

- 1 Something that is scientifically-proven has been studied for a long time.
- 2 Chemistry is my favorite type of _____.
- 3 Chris likes to read books about _____ subjects.
- 4 Have you always wanted to be a _____ ?

research (n.) researcher research (v.) research-based

- 5 _____ studies can take many years to complete.
- 6 _____ shows that sleep is necessary.
- 7 The _____ talked about the results of her study.
- 8 We have to _____ how to solve the problem.

proof prove proven scientifically-proven

- 9 Ginger is a _____ remedy for an upset stomach. Research has been done about it.
- 10 You have to _____ your ideas.
- 11 What _____ do you have?
- 12 This is a _____ fact.

base (n.) basis base (v.) based scientifically-based

- 13 The report is _____ on research from three different universities.
- 14 What is the _____ of the study?
- 15 Students need a good _____ in mathematics.
- 16 You should _____ your research on children between the ages of 8 and 14.
- 17 All of the information is _____. The research took place over 10 years.

medicine medical medically-approved

- 18 The _____ exercises are helping my back pain. I should thank my doctor for showing them to me.
- 19 Do you like looking at _____ websites?
- 20 My cousin is majoring in _____. She wants to be a doctor.

2 GRAMMAR: *help, let, make*

A Circle the correct words. Sometimes more than one word is correct.

- 1 We have a really furry dog, so we don't *help* / **(let)** / *make* him sit on the couch.
- 2 Warm milk *helps* / *lets* / *makes* me sleep.
- 3 Some kinds of music *help* / *let* / *make* me want to dance.
- 4 Snakes *help* / *let* / *make* a lot of people feel frightened.
- 5 Interesting activities *help* / *let* / *make* students learn.
- 6 Please be quiet and *help* / *let* / *make* the teacher speak.

B Complete the sentences. Use *help, let, or make* and the correct pronoun.

- 1 A Does your mother ever feel sleepy when she watches TV?
B Yes, watching TV makes her feel sleepy.
- 2 A Why do you listen to that loud music?
B It relaxes me.
- 3 A Do you stay out late at night?
B Yes, my parents stay out late.
- 4 A Did you have to do a lot of chores as a child?
B Of course. Our parents clean the house every Saturday.
- 5 A Can you please turn off the computer?
B It won't shut it down. It must be broken.

3 GRAMMAR AND VOCABULARY

A Answer the questions. Try to use the words from exercise 1A in your answers.

- 1 What's something that helps scientists conduct research?

- 2 What can doctors do to make people trust them more?

- 3 Should we let people take medicines that aren't medically-approved?

- 4 What is a popular belief that is not scientifically-based?



CAN YOU SUGGEST AN ALTERNATIVE?

1 FUNCTIONAL LANGUAGE: Discussing alternatives

A Complete the conversation. Use the words from the box.

also	alternative	another	can	else	great
is	like	might	that	work	

Customer Hello. I'm looking for a book for my 12-year-old nephew.

Bookseller This book has always worked well with boys of that age.

Customer 1 _____ Can _____ you suggest an alternative? My nephew doesn't like sports very much.

Bookseller You could 2 _____ try this book. It's very popular with boys and girls.

Customer It 3 _____ not be the best option. He could think it's for girls. 4 _____ there something different?

Bookseller Don't worry. We have plenty of books for that age group. 5 _____ option would be this book about famous people in history.

Customer That could 6 _____. Do you have anything 7 _____?

Bookseller I also have these books on the animal world. They're a good 8 _____.

Customer Hmm. I don't think they're a 9 _____ choice. He's never shown an interest in animals.

Bookseller Then how about these comic books? They're very interesting. Boys love them.

Customer That looks 10 _____ a good alternative.

Bookseller I also have these funny novels. They make kids laugh a lot.

Customer I like 11 _____ option, too. Now I have to decide which is better. It's not an easy choice!



2 REAL-WORLD STRATEGY: Giving a personal recommendation

A Complete the conversations with personal recommendations. Use your own ideas.

1 A I've been trying to lose weight but nothing seems to work. What would you suggest?

B _____ has always worked for me.

2 A I'm thinking of buying a new car. What do you think I should get?

B If I were you, _____.

3 A I spilled pasta sauce all over this shirt. What should I use to get the stain out?

B I've always had good luck with _____.

4 A I have some vacation time coming up. Where do you think I should go?

B _____

5 A It's my wife's birthday next week. Where do you think I should take her for dinner?

B _____

3 FUNCTIONAL LANGUAGE AND REAL-WORLD STRATEGY

A Nicolas is in a jewelry store talking to Carla, the store owner. Follow the instructions in parentheses () to complete the conversation. Use the expressions in exercises 1A and 2A.

Nicolas I'm looking for a gift for my girlfriend.

(Carla recommends a bracelet.)

Carla ¹ _____ If I were you, I'd choose a bracelet. _____ How about one of these?

(Nicolas likes that suggestion. Then he asks for options.)

Nicolas ² _____ But I was looking for something more elegant. ³ _____

(Carla suggests earrings as an alternative.)

Carla We have some beautiful necklaces. ⁴ _____

(Nicolas discusses the disadvantage of earrings.)

Nicolas ⁵ _____ My girlfriend doesn't wear earrings very often.

(Carla suggests the option of a matching bracelet and necklace.)

Carla ⁶ _____

(Nicolas responds to the suggestion.)

Nicolas ⁷ _____

(Carla recommends another bracelet and necklace.)

Carla ⁸ _____ The bracelet and necklace can be worn separately, or the bracelet can be attached to the necklace to make it longer. That way you have two necklaces.

(Nicolas likes that option.)

Nicolas ⁹ _____ I'll take it.



1 READING

A Read the article. Is the writer for or against driverless cars?

People rarely like change. They find it frightening. Technology introduces something new, and people say they don't want it or need it.

How do you feel about riding in an elevator? You are probably comfortable. Can you imagine people ever being against an elevator? That is exactly what happened when elevators first appeared. At first, it was someone's job to operate the elevator. People on the elevator just had to get used to going up and down. But when elevators became automatic, people did not like the change at all. There was no human in control. People were scared to let a machine do everything.

So what happened? People got used to elevators. A soft voice gave instructions. There was relaxing music to calm the riders. Now it has been more than 150 years since the invention of the elevator, and people are against another invention: the driverless car. I hear my friends saying things like, "How will I be in control? The car will do anything it wants!"

The fact is that driverless cars will probably be safer than cars driven by human beings. People sometimes fall asleep at the wheel. They get distracted by their phones or by other passengers. And some people are just not very good drivers. With a driverless car, all of these problems disappear.

In the end, I predict the driverless car will become just like the elevator. People will be just as comfortable in a driverless car as they are in an elevator that is moving them from the first to the twenty-first floor.

B **IDENTIFYING ARGUMENTS** Read the article again. Check (✓) the arguments the writer uses to support her opinion.

- | | | |
|---|---|--------------------------|
| 1 | New technology is frightening. | <input type="checkbox"/> |
| 2 | People did not like elevators but eventually got used to them. | <input type="checkbox"/> |
| 3 | Driverless cars are unsafe for small children and the elderly. | <input type="checkbox"/> |
| 3 | People are already unsafe drivers, and driverless cars will be safer. | <input type="checkbox"/> |
| 4 | Driverless cars will be much more comfortable than driving ourselves. | <input type="checkbox"/> |

2 LISTENING

A **11.01** Listen to the conversation. Write T (true) or F (false).

- | | | |
|---|--|-------|
| 1 | The woman wants a driverless car. | _____ |
| 2 | The man will never want a driverless car. | _____ |
| 3 | The man likes to drive. | _____ |
| 4 | The woman doesn't think driverless cars are safer. | _____ |

3 WRITING

- A Read the comment in response to the article. Circle the transition phrase that starts an opinion. Underline the transition phrases that add to the opinion. Draw a box around the transition phrase that ends the opinion.

I'm not a car lover. I drive only because I have to. That doesn't mean I love the idea of driverless cars. First of all, driverless cars are really just computers on wheels. Computers are hacked all the time. What will prevent a hacker somewhere in the world from getting control of my car? More importantly, what will stop other people from making my car do dangerous things? It's also important to remember that driverless cars are programmed to drive on the road. What if there is an emergency and I need to drive off the road, perhaps into a field? Additionally, human drivers know that when they see a plastic bag on the road, it is not dangerous. A driverless car might not know that and might try to avoid it. That could cause an accident. Finally, think of all the people who will lose their jobs if drivers are no longer needed. What will happen to them?

- B Write a response to the article in exercise 1A. Give your opinion about driverless cars. Use the correct transition phrases.

CHECK AND REVIEW

Read the statements. Can you do these things?

UNIT 11	Mark the boxes. <input checked="" type="checkbox"/> I can do it. <input type="checkbox"/> I am not sure.	If you are not sure, go back to these pages in the Student's Book.
	I can ...	
VOCABULARY	<input type="checkbox"/> use words to talk about college life.	page 108
	<input type="checkbox"/> use different word forms to discuss science and medicine.	page 110
GRAMMAR	<input type="checkbox"/> change meaning by using gerunds or infinitives after <i>forget</i> , <i>remember</i> , and <i>stop</i> .	page 109
	<input type="checkbox"/> use causative verbs <i>help</i> , <i>let</i> , and <i>make</i> to indicate effects caused by someone or something else.	page 111
FUNCTIONAL LANGUAGE	<input type="checkbox"/> discuss alternatives.	page 112
	<input type="checkbox"/> give a personal recommendation.	page 113
SKILLS	<input type="checkbox"/> write a comment in response to an article.	page 115
	<input type="checkbox"/> use transition phrases to add to and conclude arguments.	page 115

12.1

PHOTO STORIES

1 VOCABULARY: Talking about the senses

A Match the descriptions in column A with the adjectives in column B.

A		B
1 the way a piece of cake should taste	e	a bright
2 the way a baby's cheek feels	_____	b colorful
3 the way a song can sound	_____	c damp
4 the way old books can smell	_____	d deep
5 the way a man's voice can sound	_____	e flavorful
6 the way a small child's voice can sound	_____	f fresh
7 a day when the sun is shining	_____	g high-pitched
8 the way a wet towel can smell	_____	h melodic
9 the way the skin of a lemon feels	_____	i musty
10 the way grass can smell after it rains	_____	j rough
11 a shirt that is orange, yellow, green, and blue	_____	k smooth

B Write sentences about what you like and don't like. Use the adjectives in exercise 1A and the nouns in the box, or your own ideas.

clothes	faces	fish	fruit	meals	music	rooms
soap	socks	sounds	summer days	voices	weather	wool

- 1 In my opinion, long beards are a fad. I don't think they'll be popular next year.
- 2 _____
- 3 _____
- 4 _____
- 5 _____
- 6 _____

2 GRAMMAR: Adding emphasis

A Check (✓) the sentences that add emphasis to an idea. Then underline the words that add emphasis.

- 1 What I do in my free time is not your concern.
- 2 The thing I like most about my job is the money.
- 3 What do you remember most about elementary school?
- 4 The thing I love about my home is the light.
- 5 What I don't want is another problem with my car.
- 6 What do you mean when you say you don't understand?

B Complete the sentences. Use the words in parentheses (). Write two sentences with your own ideas.

1 The thing I like most about Florida is the weather. (I like most about Florida)

2 What _____ the noise. (bothers me a lot)

3 What _____ a vacation. (I need)

4 What _____ her name. (I can never remember)

5 What _____ my children's health. (worries me all the time)

6 The _____ saying goodbye. (I hate the most)

7 What _____ science fiction novels. (I really like to read)

8 The _____.

9 What _____.

3 GRAMMAR AND VOCABULARY

A Answer the questions. Add emphasis to your ideas. Try to use the words from exercise 2B in your responses.

1 What was the thing you most liked to eat when you were a child?

The thing I most liked to eat was a banana.

2 What do you like the most about your home?

3 What do you want most of all in the future?

4 What is something you love doing on the weekend?

5 What do you dislike the most about your town?

6 What is the thing you enjoy the most on social media?



1 VOCABULARY: Describing memories

A Write the word that matches the definition.

bring back	childhood	clear	distant	early
long-term	look back on	recall	recent	recognize
remind someone of	short-term	vague	vivid	

- 1 describing memories that are easy to see in your mind _____ *clear* _____
- 2 describing memories or events that happened a short time ago _____
- 3 describing memories that stay in your mind for a lot of time _____
- 4 describing memories that produce strong images in your mind _____
- 5 describing memories that are temporary _____
- 6 describing memories or events that happened a long time ago _____
- 7 describing memories that are not complete or uncertain _____
- 8 the part of your life when you were young _____
- 9 describing some of the first memories you have _____
- 10 to know people or places because you have seen or experienced them before _____
- 11 to think about a time in your past _____
- 12 to make someone think of someone or something else _____
- 13 to remember a fact or event _____
- 14 to make someone think about something from the past _____

B Complete the sentences with words from exercise 1A. Don't use the same word twice. Then rewrite the sentences so that they are true for you.

- 1 The thing I recall most about my childhood is my family's farm.
The thing I recall most about my childhood is playing with my brother and sister.
- 2 When I _____ my childhood, I get sad.

- 3 Going back to my old neighborhood _____ me of the past.

- 4 I have very _____ memories of my grandparents. It's like they are still here with me.

- 5 Getting together with all my cousins _____ wonderful memories.

- 6 I have a _____ memory of my first school. I remember the outside but not the classrooms.

2 GRAMMAR: Substitution and referencing

A Complete the sentences. Use the words in the boxes.

it one ones them

- 1 If we don't have your email address, please send it.
- 2 If these videos don't interest you, tell us the _____ you would like to see.
- 3 If you don't have a teacher, we will find you _____.
- 4 I got you these books. I hope you like _____.

did do not so

- 5 Do you want to learn more? If _____, please write us today.
- 6 I didn't learn anything, but other people _____.
- 7 Are you going to do the required work? If _____, we can't help you.
- 8 I don't have a lot of free time, but they _____.

B Underline the words that are repeated. Then replace the underlined words.

- 1 If you don't remember the number, I can give the number ^{it} to you.
- 2 Do you want to improve your memory? If you want to improve your memory, read this.
- 3 My brother doesn't remember our childhood well, but I remember.
- 4 I played with my cousins on Sundays. I got together with my cousins at my grandparents' home.
- 5 I don't recall a pink house, but I remember a green house.
- 6 Does Hilda remember? If Hilda doesn't remember, ask Nick.

C Look at the sentences with substitutions or referents. Write the sentences that come before them. Use your own ideas.

- 1 _____ *Are you going to do the dishes?* _____ If not, I'll do them.
- 2 _____ I have brown ones.
- 3 _____, but I did. I went often.
- 4 _____ I felt bad because I was the only one who didn't.
- 5 _____, but I do.
- 6 _____ If so, let me know.



1 FUNCTIONAL LANGUAGE: Recalling past experiences

A Correct five mistakes in the conversation.

Natalia I love this picture.

Greg Where was that taken?

Natalia Don't ~~say to~~^{tell} me you don't remember the high school picnic.

Greg Which picnic?

Natalia The picnic when it started to rain.

Greg Oh yeah. That rings. We all ran under a tree. That was really dumb.

Natalia Well, are you remembering the time it started to rain at the soccer game?

Greg No. I didn't recall rain at a soccer game. Are you sure I was there?

Natalia Absolutely. You were the only one who had an umbrella. We all tried to get under it.

Greg Yeah. It all comes back to me now. That was funny!

2 REAL-WORLD STRATEGY: Sharing experiences

A Complete the conversation. Use the phrases in the box.

had a similar experience of a story that ever happened that's like the time

Luis Once I was fishing. I took off my watch and it fell in the lake. That was the end of that watch! Has ¹ _____ to you?

Renée Well, I haven't lost anything in a lake, but that reminds me ² _____.
³ _____ that I lost my glasses. I'd put them on the top of the car. I started driving. Then I realized I wasn't wearing my glasses. When I got out of the car, they weren't there anymore.

Joel You know, I ⁴ _____ once, but in my case I had left my house keys on top of the car. When I got home, I had to break the window to get into the house.





3 FUNCTIONAL LANGUAGE AND REAL-WORLD STRATEGY

A Read the stories. Then complete the conversation. Use the facts in the stories and your own ideas.

Amanda and Ron took a bike trip with other friends a few years ago. One day they were in a village. A dog ran across the road right in front of Amanda. She tried to avoid hitting the dog and fell off the bike. She couldn't get up because she was in a lot of pain. Some villagers came to help her. One of them took her to the local hospital. Her friends rode their bikes there. It was a very small hospital. It turned out she had broken her arm and couldn't continue on the bike trip.

Manuel once fell off a horse when he was on vacation. He'd been riding the horse when something scared it. The horse threw Manuel off and ran away. At first, Manuel's shoulder hurt him, but he was OK. He was able to walk and found the horse about a mile down the road.

Amanda Do you remember that time _____ *I broke my arm on the bike trip?* _____

Ron That trip's a bit vague for me. _____

Amanda Don't tell me you don't remember, Ron. _____

Ron Oh yeah, that rings a bell. _____

Amanda _____

Ron Yeah, it's all coming back to me now. _____

_____ **Has that ever happened to you, Manuel?**


Manuel That reminds me of a story, but not with a bike. That's like the time that _____

Ron You know, I had a similar experience once with a horse. _____

1 LISTENING

A  **12.01** Listen to the conversation. Answer the questions.

- 1 Who are Lily and Chelsea?
- 2 What does the woman dislike about Dan's dog?
- 3 According to Dan, how does the dog show happiness?
- 4 According to Vic, what does Dan do that is dangerous?

B  **12.01** **LISTEN FOR EXAMPLES** Listen again. Put the words and phrases from the conversation in the order that you hear them. Then check (✓) whether they are transitions to change from one topic to another or examples to support an argument.

	Transition	Example
_____ The thing is	<input type="checkbox"/>	<input type="checkbox"/>
_____ like (jumping)	<input type="checkbox"/>	<input type="checkbox"/>
_____ In fact	<input type="checkbox"/>	<input type="checkbox"/>
_____ I mean ... just think about	<input type="checkbox"/>	<input type="checkbox"/>
_____ For instance	<input type="checkbox"/>	<input type="checkbox"/>
1 _____ Actually	<input checked="" type="checkbox"/>	<input type="checkbox"/>




2 READING

A Read advice for training a dog. Then choose the best title for each piece of advice.

Dog training
Contact us
Reviews

There's nothing a dog likes more than food. When you're training your dog, always have something in your pocket to reward the dog's good behavior. This way the dog will repeat the behavior. It's like you and your paycheck. You wouldn't go to work if you didn't get one. The treat your dog gets is like a paycheck. It makes the dog want to continue going "to work."

When you're in a public space, it's important to control your dog. That's why the dog must be trained not to leave your side. Start the training in your home. Dogs are usually taught to stay to the left, but it's OK if you prefer the right. When you give the dog a treat for good behavior, make sure it's from the hand next to the dog. You don't want it to go in front of you to get the treat. When the dog has gotten good in your home at not moving from your side, the dog is ready to continue its training outside.




- | | |
|--|--|
| a Make your dog want to come when you call | c Train your dog with something it loves |
| b Teach your dog to walk beside you | d Train your dog not to touch dangerous things |

3 WRITING

- A Read a summary of an opinion about dog training classes. Underline contrasting ideas. Circle the words that link them.

The speaker argued that dog training classes should not be required. She claimed that many dogs still misbehave despite having had training. She argued that some types of dogs are just naturally more obedient, and that other types of dogs naturally resist training. Personally, I disagree. While it is true that some dogs are more naturally obedient, all dogs benefit from training, and there's not a dog that can't be trained with enough work.

- B  12.01 Listen again. Take notes on Vic's and Dan's arguments. Write a summary contrasting their opinions. Mention the points that you agree and disagree with. Conclude your summary with a general opinion.

CHECK AND REVIEW

Read the statements. Can you do these things?

UNIT 12

Mark the boxes. I can do it. I am not sure.

If you are not sure, go back to these pages in the Student's Book.

I can ...

VOCABULARY	<input type="checkbox"/> use sense adjectives for descriptions.	page 118
	<input type="checkbox"/> use words to describe and share memories.	page 120
GRAMMAR	<input type="checkbox"/> emphasize something by using the structure <i>What I remember most is ... or The thing I liked was ...</i>	page 119
	<input type="checkbox"/> use substitution and referencing to avoid repetition.	page 121
FUNCTIONAL LANGUAGE	<input type="checkbox"/> recall a memory.	page 122
	<input type="checkbox"/> share experiences.	page 123
SKILLS	<input type="checkbox"/> write a summary of an opinion.	page 125
	<input type="checkbox"/> write about contrasting ideas.	page 125

EXTRA ACTIVITIES

1.5 TIME TO SPEAK Job interviews

- A Which of the following do you think are common interview questions in your country? Write two more interview questions. Why do you think companies ask these questions?

Where do you see yourself in five years?

Are you married?

What is your greatest weakness?

How much did you make in your last job?

- B How would you answer the questions you checked in exercise A? Write your answers.

2.5 TIME TO SPEAK Restaurant rescue

- A Think of a restaurant you don't like in your town. Make a list of the things you don't like about it.

<hr/>	<hr/>
<hr/>	<hr/>
<hr/>	<hr/>
<hr/>	<hr/>

- B Write a letter to the owner offering suggestions on how he/she can improve the restaurant.

3.5 TIME TO SPEAK A whole new lifestyle

- A Read the beginning of the story below. Complete the story with an expected change in Erika's lifestyle. Go online and find three pictures to help tell the story.

In college, Erika wanted to travel the world. But a year after Erika just graduated college, she was still living with her parents. She hadn't found a job yet, and she certainly didn't have money to travel. This was *not* how she had planned her life. So she decided to ...

- B Share the photos in the next class. Can anyone guess your story?

4.5 TIME TO SPEAK Design an ad

- A Look online for an ad written in English. Write a description of the ad.

- What product is it selling?
- Where does the ad appear? On television? On a website? On a billboard?
- What advertising techniques does it use?
- Do you think the ad is effective? Why or why not?

- B Describe the ad in your next class. Are your classmates familiar with the ad? Do they agree with your opinion of the ad?

5.5 TIME TO SPEAK A chance meeting

- A **Look back at the story on page 52 of the Student's Book. Then answer the questions.**
- What happens in the story?
 - What kind of story is it?
- B **Choose one of the story types below. Change the details of the story on page 52 of the Student's Book to fit the new story type.**
- coming-of-age story
 - mystery
 - success story
 - tear jerker
- C **Present your new story at the next class. Can your classmates guess the new story type?**

6.5 TIME TO SPEAK Your urban art project

- A **Go online and find an urban art project somewhere in the world that you think is interesting.**
- What is the project?
 - Where is it?
 - Who is involved in the project?
 - What are the goals of the project?
- B **Write a report about the project and bring it to the next class. Explain it and discuss it with the rest of the class.**

7.5 TIME TO SPEAK Online communication survey

- A **Choose one of the online activities below or think of a different online activity.**
- online dating
 - online shopping
 - online gaming
 - watching online videos
 - listening to podcasts
- B **Create a survey about the activity you chose. Think of four or five questions to ask about it. Give the survey to your family and friends or post it on one of your social media accounts.**
- C **Bring the results to your next class. Explain your survey and present the results to the rest of the class.**

EXTRA ACTIVITIES

8.5 TIME TO SPEAK Planning a digital detox

- A **Try a digital detox between now and your next class. What online activities are you willing to give up?**
- checking your social media accounts
 - reading articles online
 - watching videos online
 - texting/messaging friends and family
 - using apps on your phone
- B **Make a digital detox plan to help you give up the activities you checked in A.**
- C **In your next class describe your plan for a digital detox and report back to the class. Where you successful? Why or why not?**

9.5 TIME TO SPEAK Sell it!

- A **Go online and research a technology, device, or service that helps people with a disability.**
- What is the technology, device, or service?
 - What type of disability is it for?
 - How does it help a disabled person?
 - Who pays for it? (the disabled person, the government, a charity, ...)
- B **Write a summary of the technology, device, or service you researched.**
- C **Bring the summary to your next class. Explain the technology, device, or service to the class.**

10.5 TIME TO SPEAK Turning points

- A **Think of the kinds of events that can change people's lives completely (a turning point). Think of a friend or family member who has had an interesting turning point in his/her life. Make a video asking the person about the turning point, or go online and find someone talking about a turning point in his/her life.**
- B **Bring the video to your next class. Explain how the person's life would be different if the turning point had not happened.**

11.5 TIME TO SPEAK Mediation

- A **Think of a time you mediated a disagreement between co-workers or friends.**
- What was the disagreement about?
 - What solution did you suggest?
 - Were both people happy with the solution you suggested? Why or why not?
- B **In your next class, describe the disagreement and the solution you suggested.**

12.5 TIME TO SPEAK Where were you when ...?

- A **Choose one of the events below that you remember, or go online and choose a different historic event that has occurred in your lifetime.**
- June 22, 1986 – Diego Maradona’s “Hand of God” goal
 - November 10, 1989 – the fall of the Berlin wall
 - April 5, 1994 – the death of Kurt Cobain
 - December 31, 2000 – the world prepared for Y2K ... and nothing happened
 - December 5, 2013 – the death of Nelson Mandela
- B **Make notes about what you remember most about the event you chose.**
- C **In your next class, describe the event and what you remember about it. Do your classmates remember the event as well? Do their memories match yours?**



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