

**UNIT 1** > **Welcome****Lesson 1.1** Nice to meet you**Vocabulary** **A** Complete the dialogues with the correct country or nationality.**A:** Is David from <sup>1</sup> China ?**B:** Yes, he's Chinese. He's from the capital – Beijing.**A:** Are you and Mike Irish?**B:** No, we aren't from <sup>2</sup> \_\_\_\_\_. We're from the UK.**A:** Maria is <sup>3</sup> \_\_\_\_\_.**B:** Oh, really? Which city in Argentina is she from?**A:** My name's Lee. I'm from New York, in <sup>4</sup> \_\_\_\_\_.**B:** Are you American?**A:** Yes.**A:** Are Petra and Karl <sup>5</sup> \_\_\_\_\_ ?**B:** Yes, they're from Berlin.**A:** Is Penny <sup>6</sup> \_\_\_\_\_ ?**B:** Yes, she is. She's from Manchester, in the UK.**Communicative  
grammar****B** Complete the sentences with the correct form of *be*.**1** I 'm not American. (-)**2** My name \_\_\_\_\_ Joseph. (+)**3** He \_\_\_\_\_ from Brazil. (+)**4** She \_\_\_\_\_ from Mexico. (-)**5** I \_\_\_\_\_ German. (+)**6** They \_\_\_\_\_ Polish. (-)**7** \_\_\_\_\_ he from Japan? (?)**8** We \_\_\_\_\_ British. (-)**9** This \_\_\_\_\_ David. (+)**10** \_\_\_\_\_ they Spanish? (?)

## UNIT 1 ➤ Welcome

## Lesson 1.2 Can you fill this in, please?

## Vocabulary A Choose the correct way to say each piece of information.

- 1 305 4490
  - a thirty five, forty-four ninety
  - b** three oh five, double four nine oh
  - c three double five, four four nineteen
- 2 win@office.org
  - a All capitals w, i, n at o, f, f, i, c, e dot org
  - b** Lower case w, i, n dot o, f, f, i, c, e at org
  - c All lower case w, i, n at o, f, f, i, c, e dot org
- 3 ID card number 99001241
  - a ID card number double nine, double oh one two four one
  - b** ID card number ninety-nine, oh oh, two one four one
  - c ID card number nine double oh, double one, two four one
- 4 Tomas\_Lindt@mail.br
  - a All capital T, lower case o, m, a, s hyphen, capital L, lower case i, n, d, t at all lower case m, a, i, l dot b, r
  - b** Lower case T, capital o, m, a, s underscore, capital L, lower case i, n, d, t at all lower case m, a, i, l dot b, r
  - c Capital T, lower case o, m, a, s underscore, capital L, lower case i, n, d, t at all lower case m, a, i, l dot b, r
- 5 990 4679 1225
  - a double nine oh, four six seventy-nine, one two five
  - b** double nine oh, four six seven nine, one double two five
  - c double nine oh, seven six nine, one two double five

## B Match a-h with 1-8.

- |                |                             |                 |
|----------------|-----------------------------|-----------------|
| a home address | d zip code                  | f middle name   |
| b title        | e passport / ID card number | g nationality   |
| c cell number  |                             | h email address |

## Hotel Metro Guest information

1 <u>b</u>	Dr	Given name	Eloise	2 _____	Jane	Last name	Richards
3 _____	880 First Street, Chicago, IL USA			4 _____	60935		
5 _____	e.j.richards@esu.ac			6 _____	+1-333-404-7899		7 _____
8 _____	400930299						

*my, your, his, her, its, our, their*

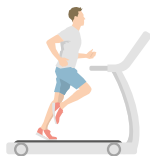
C Complete the questions and sentences. Use *my, your, his, her, its, our and their*.

- 1 What's their phone number? (Bill and Lisa)
- 2 \_\_\_\_\_ ID card number is 75637892. (me)
- 3 This is \_\_\_\_\_ office. (Dave and me)
- 4 What's \_\_\_\_\_ nationality? (you)
- 5 What's \_\_\_\_\_ name? (the restaurant)
- 6 \_\_\_\_\_ email address is xiu@tcd.org. (Mr Xiu)
- 7 \_\_\_\_\_ mobile number is 336 9823. (your mother)

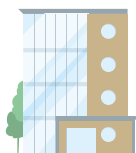


## UNIT 1 &gt; Welcome

## Lesson 1.3 My company

Communicative  
grammar**A** Look at the pictures. Write sentences with *There's* or *There are*.1 There's a gym.

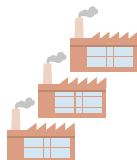
2 \_\_\_\_\_



3 \_\_\_\_\_



4 \_\_\_\_\_



5 \_\_\_\_\_



6 \_\_\_\_\_



7 \_\_\_\_\_



8 \_\_\_\_\_

**UNIT 1** > **Welcome****Lesson 1.4 Welcoming a client****Speaking A Choose the correct response.**

- 1 Good morning. How may I help you?
  - a Good to see you, too!
  - b** I'm here to see Ms Tyner. My name's Frauke Beils.
  - c Milk, please. No sugar. Thanks.
- 2 What's your name, please?
  - a I'm sorry, she's not at her desk.
  - b Could you spell that, please?
  - c It's Gabriela Garcia.
- 3 Have a seat, please.
  - a Thank you.
  - b Tea, please. Thanks.
  - c Please come in.
- 4 How about some water?
  - a Yes, please.
  - b Would you like milk or sugar?
  - c Hello! Good to see you again!
- 5 How are you?
  - a After you.
  - b Please come in.
  - c I'm really well, thanks. How about you?
- 6 Would you like some tea or coffee?
  - a No, thanks.
  - b I'm sorry.
  - c Good morning!